# 

# Service Systems & Quality Committee Agenda

**Please silence all cell phones or keep usage to a minimum**

**Only the PLWH/A Representatives need to disclose their HIV status.**

**all meetings are audio recorded**

## November 7th, 2019

## Heart of Florida United Way

|  |  |  |  |
| --- | --- | --- | --- |
| 10:00 AM | Call to OrderWelcome, Housekeeping & IntroductionsMoment of Silence |  | Maria Buckley |
| Vision StatementMission StatementConflict of Interest |  | Maria Buckley |
| Approval of AgendaApproval of October 3rd Minutes |  | Maria Buckley |
| Roberts Rules Overview |  | PCS |
|  | Open the floor for Public Comment |  | All Members |
| 10:15 AM | ReportsPart A Quarterly Utilization ReportMedicaid ReportQuality Management UpdateUnfinished BusinessResource AllocationProcessEvaluation FormsIntegrated Plan Progress | **Purpose**  Information Sharing  Review/Update  Discuss | Alelia Munroe  Gisela Hernandez  Hamad Shivji  All Members |
| 11:15 AM | New BusinessService Standard Tracking PlanService StandardsOral HealthSubstance Abuse ResidentialOut of care studyAAMSet January’s Agenda | Voting  Discussion | All Members |
|  | AnnouncementsNext Month’s Meeting: January 9nd, 2020 | at HFUW |  |
| 12:00 PM | Adjournment |  |  |

Mission: To improve the quality of life of individuals with HIV disease by responding to their existing and emerging needs, and to provide educational and behavioral strategies to reduce and prevent the spread of HIV disease.

[www.ocfl.net/ryanwhite](http://www.ocfl.net/ryanwhite)

Go To Meeting: <https://global.gotomeeting.com/join/718434797>

Teleconference Line: +1 (224) 501-3412; Access Code: 718-434-797

**Planning Council Support**

David Bent 407-835-0906 [David.Bent@hfuw.org](mailto:David.Bent@hfuw.org)

Melanie Cross 407 429-2216 [Melanie.Cross@hfuw.org](mailto:Melanie.Cross@hfuw.org)

Andres Acosta 407 429-2119 [Andres.Acosta@hfuw.org](mailto:Andres.Acosta@hfuw.org)

**United Way Website:** www.RyanWhiteCFAP.org

**Orange County Website:** www.ocfl.net/ryanwhite

**Facebook:** www.facebook.com/CentralFloridaHIVPlanningCouncil