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# Service Systems & Quality Committee Agenda

**Please silence all cell phones or keep usage to a minimum**

**Only the PLWH/A Representatives need to disclose their HIV status.**

**all meetings are audio recorded**

## November 7th, 2019

## Heart of Florida United Way

|  |  |  |  |
| --- | --- | --- | --- |
| 10:00 AM | Call to OrderWelcome, Housekeeping & IntroductionsMoment of Silence |  | Maria Buckley |
| Vision StatementMission StatementConflict of Interest |  | Maria Buckley  |
| Approval of AgendaApproval of October 3rd Minutes |  | Maria Buckley  |
| Roberts Rules Overview |  | PCS |
|  | Open the floor for Public Comment |  | All Members |
| 10:15 AM | Reports Part A Quarterly Utilization ReportMedicaid ReportQuality Management UpdateUnfinished BusinessResource AllocationProcessEvaluation FormsIntegrated Plan Progress | **Purpose**Information SharingReview/UpdateDiscuss | Alelia MunroeGisela HernandezHamad Shivji All Members |
| 11:15 AM  | New BusinessService Standard Tracking PlanService Standards Oral HealthSubstance Abuse Residential Out of care studyAAMSet January’s Agenda | VotingDiscussion | All Members |
|  | AnnouncementsNext Month’s Meeting: January 9nd, 2020 | at HFUW |  |
| 12:00 PM | Adjournment |  |  |

Mission: To improve the quality of life of individuals with HIV disease by responding to their existing and emerging needs, and to provide educational and behavioral strategies to reduce and prevent the spread of HIV disease.

[www.ocfl.net/ryanwhite](http://www.ocfl.net/ryanwhite)

Go To Meeting: <https://global.gotomeeting.com/join/718434797>

Teleconference Line: +1 (224) 501-3412; Access Code: 718-434-797

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 **United Way Website:** www.RyanWhiteCFAP.org

**Orange County Website:** www.ocfl.net/ryanwhite

**Facebook:** www.facebook.com/CentralFloridaHIVPlanningCouncil