



SERVICE SYSTEMS & QUALITY COMMITTEE AGENDA

PLEASE KEEP YOUR LINES MUTED IF YOU'RE NOT SPEAKING. NEED HELP CONNECTING? TEXT 407-901-1473

Only the PLWH/A Representatives need to disclose their HIV status.

ALL MEETINGS ARE AUDIO RECORDED

November 5, 2020

DOH, 832 West Central Blvd., Orlando, FL

2:00 PM	Call to Order Welcome, Housekeeping & Introductions Moment of Silence		Andres Acosta
	Vision Statement Mission Statement Conflict of Interest Core Values		Dean Hutchins
	Approval of Agenda Approval of October 8 th Minutes		Angie Buckley
	Roberts Rules Overview		PCS
	Open the floor for Public Comment		All Members
2:15 PM	Reports Quality Management Update	Purpose Review/Info Sharing	Alelia Munroe
	Unfinished Business <ul style="list-style-type: none"> • Integrated Plan • Committee Work Plan • Epidemiology 	Update	All Members

3:15 PM	New Business Consumer Needs Survey Out of Care Survey Initiate Assessment of the Administrative Mechanism (AAM) Process	Update Discussion	All Members
	Announcements 1. Next Month's Meeting: January 7, 2020	In-person/Virtual	
4:00 PM	Adjournment		

Mission: To improve the quality of life of individuals with HIV disease by responding to their existing and emerging needs, and to provide educational and behavioral strategies to reduce and prevent the spread of HIV disease.

www.ocfl.net/ryanwhite

Go To Meeting: <https://global.gotomeeting.com/join/718434797>

Teleconference Line: +1 (224) 501-3412; Access Code: 718-434-797

Planning Council Support

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CFHPC Website: www.CentralFloridaHIVPC.com

Orange County Website: www.ocfl.net/ryanwhite

Facebook: www.facebook.com/CentralFloridaHIVPlanningCouncil