

Central Florida HIV Planning Council

RW Community Meeting Minutes

February 16, 2021

Call to Order: The Co-Chair, Mr. Cline called the meeting to order at 6:00 p.m. at The Center, located at 946 Mills Ave., Orlando, FL 32803.

Participants Present: Vel Cline, Dean Hutchins, Gabriella Rodriguez, Marion S., Sylvia S., Willie, Flora Kavitch via teleconference, Mark N. via teleconference, John G. via teleconference, Andre Antenor via teleconference, Sam Q. via teleconference, Charlie Wright via teleconference, Roy Harry via teleconference, Mike A., via teleconference, Johnathan McNelis via teleconference Kelly S. via teleconference

Approval of the agenda:	<p>The committee reviewed the February agenda and made the following update.</p> <ul style="list-style-type: none">• Removed reports from the agenda. <p>Motion: Mr. Hutchins made a motion to approve the agenda with the updates. Mr. Westbrook seconded the motion. The motion was adopted unanimously without debate.</p>
Approval of the January 19th Minutes:	<ul style="list-style-type: none">• The January 19th minutes were approved as written.
Open the floor for public comment:	<ul style="list-style-type: none">• Ms. Stephney mentioned that she is appreciative of the food gift cards but feels that Publix is too expensive and suggested Walmart Ms. Stephanie would also like to see a larger turn out at the RW Community meetings.• Willie informed the participants that due to his religion; he does not feel comfortable attending meetings at the LGBTQ Center.• Ms. Smith said that she does not appreciate being lectured by case managers regarding the use of the food cards and reiterated that case managers need to do a better job of

	returning phone calls.
<p>Reports:</p>	<p>Membership Committee Meeting:</p> <ul style="list-style-type: none"> The Membership Committee meeting was cancelled due to a lack of quorum. <p>Service Systems & Quality Committee Meeting:</p> <ul style="list-style-type: none"> The Service Systems & Quality Committee meeting was cancelled due to lack of quorum. <p>PR & Marketing Committee Meeting:</p> <ul style="list-style-type: none"> The PR & Marketing Committee meeting was cancelled due to lack of quorum. <p>Needs Assessment & Planning Committee:</p> <ul style="list-style-type: none"> The Needs Assessment & Planning Committee meeting was cancelled due to a lack of quorum.
<p>New Business:</p>	<p>Ryan White Part A Update:</p> <p>Ms. Yabrudy provided the participants with a Ryan White Program update presentation. Ms. Yabrudy highlighted the following:</p> <p><u>Clients Served – Orlando EMA</u></p> <p>2016 – 5,161 2017 – 5,183 2018 – 5,450 2019 – 5,689</p> <p><u>Ryan White Clients Served</u></p> <p>Q1 – 4,060 Q2 – 4,410 Q3 – 4,237</p> <p><u>Ryan White Core Services</u></p> <p>MCM Q1 – 1,830 Q2 – 1,758</p>

Q3 – 1,556

OAHS

Q1 – 1,339

Q2 – 1,461

Q3 – 1,494

Oral Health

Q1 – 520

Q2 – 896

Q3 – 951

LPAP

Q1 – 127

Q2 – 116

Q3 – 113

Mental Health

Q1 – 127

Q2 – 108

Q3 – 103

Insurance Support Services

Q1 – 1

Q2 – 6

Q3 – 4

SA-O

Q1 – 33

Q2 – 33

Q3 – 27

MNT

Q1 – 19

Q2 – 17

Q3 – 16

Support Services

Referral Specialist

Q1 – 2,522

Q2 – 3,252

Q3 – 3,417

Transportation

Q1 – 136

Q2 – 63

Q3 – 196

Peers
Q1 – 155
Q2 – 234
Q3 – 105

Food
Q1 – 49
Q2 – 58
Q3 – 360

EFA
Q1 – 8
Q2 – 2
Q3 – 4

SA-R
Q1 – 1
Q2 – 2
Q3 – 3

COVID – PPE and Food Card Distribution

Face Mask – 3,139
Sanitizer – 2,882
Food Cards – 2,809

Part A Grievance Procedure:

1. File a grievance with service provider grievance process.
2. If you are unable to resolve the issue with your service provider, you may contact the Recipient's office within 30 days, to file your written complaint or grievance.
3. Th Recipient's Office will respond within 14 days of receipt of the grievance or complaint advising you of the next step in the process.
4. The decision of the Recipient's Office is final.

Ryan White Part B Update:

Ms. Andre provided the participants with a Ryan White Part B update presentation. Ms. Andre highlighted the following:

Total Consumers

Q1 – 1,242

Q2 – 1,318

Q3 – 1,255

Total New Consumers

Q1 – 166

Q2 – 128

Q3 – 334

Core Medical

LPAP

Q1 – 100

Q2 – 21

Q3 – 40

EIS

Q1 – 165

Q2 – 173

Q3 – 88

Health Insurance Premiums

Q1 – 175

Q2 – 132

Q3 – 251

MCM

Q1 – 803

Q2 – 653

Q3 – 561

Mental Health

Q1 – 101

Q2 – 68

Q3 – 90

Oral Health

Q1 – 166

Q2 – 128

Q3 – 334

OAHS

Q1 – 184

Q2 – 220

Q3 – 151

Support Services

EFA

Q1 – 60

Q2 – 51

Q3 – 55

Medical Transportation

Q1 – 40

Q2 – 57

Q3 – 74

Food Bank

Q1 – 70

Q2 – 56

Q3 – 51

Non MCM

Q1 – 641

Q2 – 734

Q3 – 748

Part B Grievance Procedure:

1. File a grievance with service provider process within 10 business days.
2. If you are unable to resolve the issue with our provider, you may contact the Lead Agency office within 10 days, to file a written complaint or grievance.
3. The Lead Agency Office will respond within 5 days of receipt of the grievance or complaint advising you of the next step in the process.
4. If the grievance is not settled, the Lead Agency will notify the Area 7 HAPC within 5 business days to seek resolution.
5. The HAPC will review the grievance and issue a written resolution to the lead agency within 10 business days.
6. The decision of the HAPC and Community Programs office is final.

ACTION ITEMS

Item	
Next Meeting	March 16, 2021
Adjournment:	7:55 p.m.

Prepared by: David Bent Date: 2/19/2021

Approved by: _____ Date: _____

DRAFT