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Part B Network Meeting

November 29, 2023



Heart of Florida United Way

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Welcome!

**Please drop your name, role,
and agency in the chat 😊**

Yasmin Andre, Associate VP, Compliance & Risk Management

Mika Mendoza, Program Director

Doris Huff, Planning & Evaluation Manager

Whitney Marshall, PCS Manager

Vera Smith, Accountant



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Agenda

1. Planning Council Updates
2. Ryan White Updates
 1. Check-In: Self-Attestation & Update Process
3. 2023 Year in Review & 2024 Meeting Announcement
4. Provider Announcements

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Central Florida HIV Planning Council

Whitney Marshall



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Community Meetings

Ryan White Community Meetings will be traveling through the Orlando Service Area counties in 2024

- **January 16:** Seminole County at DOH-Seminole Auditorium 400 W Airport Blvd., Sanford, FL 32773
- **March 19:** Brevard County at Unconditional Love
- Lake and Osceola Counties date & location to be announced

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December Calendar

No meetings in December

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Ryan White Updates



RW Check-In **Eligibility Confirmation**

For individuals continuing to receive HIV patient care program services by verifying or updated their eligibility criteria

- Can be done up to 30 days *before* or *after* the NOE expiration date
 - At 31 days after NOE expiration, a comprehensive eligibility determination must be completed
- Eligibility staff must complete Client Eligibility Update form in Custom Forms

RW Check-In **Eligibility Confirmation**

If no changes to Florida residency, household size, income, or insurance:

- Client can self-attest without providing supporting documentation
- Complete annual reviews as usual (housing, insurance, poverty level)

If any changes to Florida residency, household size, income, or insurance:

- Client must provide documentation *only* of what has changed
- Complete annual reviews as usual (housing, insurance, poverty level)

**If original documentation was not valid,
staff must replace with a current and valid document***

*Releases or requests to SSA are not valid as proof of income

What counts as a change?



Florida Residency

- Moving out of state
- Expired documents (rental lease, ID or driver's license, etc.)



Household Size

- Marriage
- Divorce
- New child
- Child is no longer a dependent
- Became a guardian or no longer a guardian over someone



Income

- Social Security cost-of-living change
- New job or loss of a job
- Increase or decrease in hours worked (e.g., part-time to full-time)
- Raise in pay



Insurance

- Change of insurance plan
- Change of employer benefits / employer-sponsored plan
- Loss of Medicaid
- Newly eligible for insurance (e.g., Medicaid, employer benefits)

Completing the Client Eligibility Update form:

- Under Custom Forms
- In-person certifications must be signed by the client/legal representative and staff
- Certifications not made in person (phone, email, mail, etc.) must include the name, signature and agency name of the staff member completing the form
- Upload signed copy of Client Eligibility Update to CAREWare

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RW Check-In Eligibility Updates



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2023: Year in Review



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January



- Unsung Hero award: Colleen Cunningham
- Introduction of ADAP Referral & Enrollment Verification form
- Reviewing Florida's Medicaid unwinding
- Training on different forms of medication assistance, including:
 - ADAP
 - Part B AIDS Pharmaceutical Assistance service category
 - Part B Health Insurance service category
 - Part B Emergency Financial Assistance service category

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February

- No longer accepting verbal attestations
- Additional information on Medicaid unwinding
- Introducing the Income Assessment Tool
- Skill-building on patient assistance programs

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- Introducing the Mental Health Referral forms: Initial and Follow-Up
- Quality Care Award winner: Unconditional Love for *Exemplary Leadership*
- Skill-building on quality principles in HIV care, including data sources & measurements

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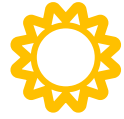
April



- Review on invalid documents, coding services, overrides, case notes, training requirements, and referral forms
- Delta Dental utilization, including types of cleanings and procedures performed in CY 2022
- Introducing changes to Food Bank & Home-Delivered Meals service standards, including FPL limits, allowable items, and new forms

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May



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- Myths in HIV & STI Transmission presented by Mike Alonso from Gilead Sciences

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June



- Review on case notes, eligibility documents, and proof of household size
- Information on final approved Food Bank service standards changes, including eligibility for service, best practices, and review of forms
- Review on case management assessments, including RDA, acuity assessment, and care plans
- Introducing updated RDA and Acuity Assessment tools

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July



- Checking in on Food Bank changes
- Understanding Health Coverage for RWHAP Clients, Part 1:
 - Health coverage basics
 - Medicare basics
 - Medicaid basics
 - Medicaid-Medicare dual eligibility

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August



- Checking in on Food Bank changes, eligibility documentation, and health insurance
- Information on Durable Medical Equipment (DMA) available through Part B eligibility



- Understanding Health Coverage for RWHAP Clients, Part 2:
 - Review health coverage basics and health literacy, including key terms
 - Understand different types of private insurance coverage
 - Review important information for clients accessing private health insurance
 - Learn how to navigate the transition from Marketplace to Medicare
 - Identify best and promising practices for engaging, enrolling, and retaining people with HIV in health coverage

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October



- Presentation on ADAP & the Health Insurance Marketplace by FDOH Brevard
- Eligibility Review: Self-Attestation & Update Process

2024 Network Meetings

Meetings will move to an in-person format!

- Every other meeting will be in-person as of January 2024
- In-person meetings will be scheduled from 9:00 AM to 12:00 PM
- Meetings will take place at Unconditional Love, Inc. in Melbourne
- Virtual meetings will be scheduled from 9:00 AM to 10:30 AM via Teams (invite will be sent after this meeting)



January 24: In-Person

February 28: Virtual

March 27: In-Person

April 24: Virtual

May 22: In-Person

June 26: Virtual

July 24: In-Person

August 28: Virtual

September 25: Virtual

October 23: Virtual

November 27: In-Person

December – No Meeting

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Evaluation

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Provider Announcements

