

Central Florida HIV
PLANNING
COUNCIL

SERVING

Orange | Osceola | Seminole | Lake | Brevard Counties

Service Categories

April 2024





Objectives

- **Demonstrate understanding of PCN 16-02**
- **Differentiate between core vs. support services**
- **Identify service category descriptions**
- **Describe the allowable use of funds for each funded service category**
- **Understand the Planning Council's role**



Key Terms & Acronyms

- Policy Clarification Notice (PCN)
- Ryan White HIV/AIDS Program (RWHAP)
- Eligible Metropolitan Area (EMA)
- Orlando Service Area (OSA)
- Planning Council (PC)



HRSA Policy Clarification Notices



PCNs define and clarify RWHAP requirements



Provide guidance to help grant recipients understand and implement RWHAP legislative requirements



They are NOT instructions on program implementation



PCN 16-02

- Provides information on:
 - Eligibility requirements
 - Allowable/unallowable use of funds
 - Service category descriptions and program guidance



Allowable Costs

- An allowable use of RWHAP funding must:
 - Relate to HIV diagnosis, care, and support
 - Adhere to established HIV clinical practice standards
 - Comply with state and local regulations, and be provided by licensed or authorized providers



Unallowable Costs

- Cash payments
- Clothing
- Employment and Employment-Readiness Services, except in limited, specified instances (e.g., Non-Medical Case Management Services or Rehabilitation Services)
- Funeral and Burial Expenses
- Pre-Exposure Prophylaxis (PrEP)
- Non-occupational Post-Exposure Prophylaxis (nPEP)
- Materials, designed to promote or encourage, directly, intravenous drug use or sexual activity
- International travel
- The purchase or improvement of land
- The purchase, construction, or permanent improvement of any building or other facility
- Property Taxes



Core & Support Services



Core Services

- Set of essential direct care health services provided to PWH to help achieve health outcomes
- At least 75% of RWHAP funding must be allocated to core services
- Not all core services are funded in our EMA (Orange, Osceola, Seminole, and Lake Counties), but all services categories under PCN 16-02 are prioritized
 - Prioritized = non-funded services can be funded if an emerging need arises



RWHAP CORE Medical Services

- AIDS Drug Assistance Program(ADAP)Treatments
- AIDS Pharmaceutical Assistance (APA)
- Early Intervention Services (EIS)
- Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals
- Home and Community-Based Health Services
- Home Health Care
- Hospice
- Medical Case Management, including Treatment Adherence Services
- Medical Nutrition Therapy
- Mental Health Services
- Oral Health Care
- Outpatient/Ambulatory Health Services
- Substance Abuse Outpatient Care



Support Services

- Support services are a set of services needed to achieve medical outcomes that affect the HIV-related clinical status of PWH
- No more than 25% percent of funding may be allocated to support services
- Support services are prioritized during PSRA, even if they are not all funded

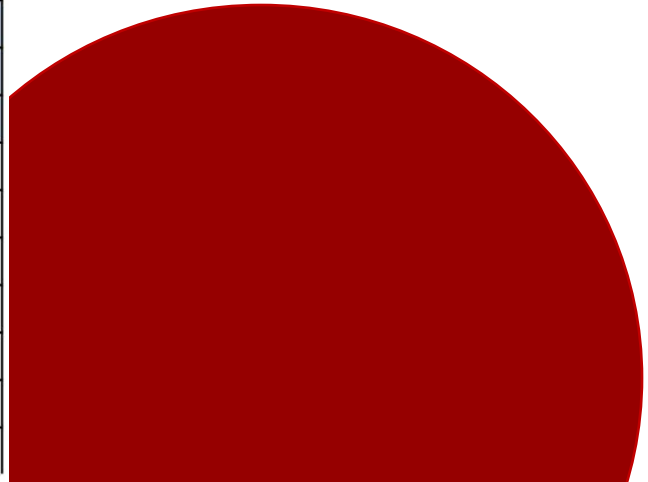
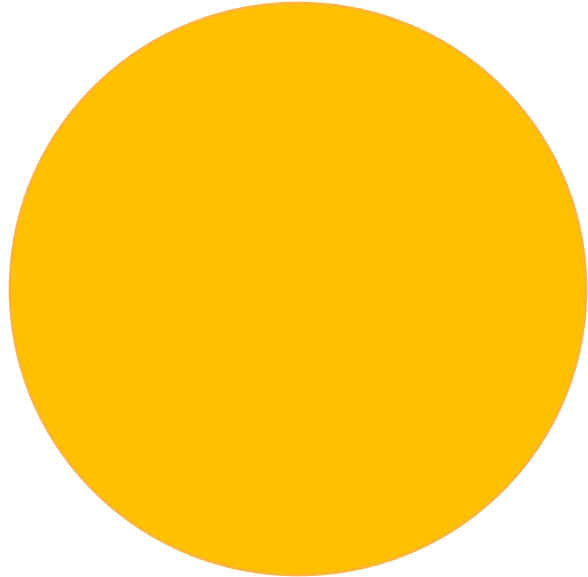


RWHAP Support Services

- Child Care Services
- Emergency Financial Assistance
- Food Bank/Home Delivered Meals
- Health Education/Risk Reduction
- Housing
- Legal Services
- Linguistic Services
- Medical Transportation
- Non-Medical Case Management Services
- Other Professional Services
 - Permanency planning
 - Income tax preparation services
- Outreach Services



2024-2025 Priorities Ranking	Service Category**
1	Local Pharmaceutical Assistance Program
1a	AIDS Drug Assistance Program Treatments
2	Medical Case Management
3	Housing Services
4	Health Insurance Premium/Cost Sharing
5	Oral Health Care
6	Outpatient Ambulatory Health Services
7	Referral for Healthcare and Support Services
8	Non-Medical Case Management
9	Psychosocial Support
10	Mental Health Services
11	Substance Abuse Outpatient Care
12	Medical Transportation
13	Early Intervention Services
14	Medical Nutrition Therapy
15	Food Bank/Home Delivered Meals
16	Linguistic Service
17	Outreach Services
18	Home and Community Based Health Services
19	Home Health Care
20	Hospice Services
21	Substance Abuse Services (residential)
22	Health Education/Risk Reduction
23	Emergency Financial Assistance
24	Child Care Services
25	Rehabilitative Services
26	Other Professional Services*
27	Respite Care



Service Categories



AIDS Pharmaceutical Assistance/Local Pharmaceutical Assistance (LPAP)

- LPAP is operated by a RWHAP Part A or B recipient or sub-recipient as a supplemental means of providing medication assistance when an AIDS Drug Assistance Program (ADAP) has a restricted formulary, waiting list and/or restricted financial eligibility criteria.
- LPAP funds cannot be used for EFA, but the EFA service category can assist with medications not covered by the LPAP formulary.



Medical Case Management (MCM)

- The provision of a range of client-centered activities focused on **improving health outcomes** in support of the HIV care continuum.
- Services can be:



Face-to-Face



Via Phone



Other Forms of
Communication

Key MCM Activities

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Timely and coordinated access to medically appropriate levels of health and support services and continuity of care
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan at least every 6 months with adaptations as necessary
- Ongoing assessment of the client's and other key family members' needs and personal support systems
- Treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments
- Client-specific advocacy and/or review of utilization of services



Health Insurance Premium & Cost Sharing Assistance

- Provides financial assistance for eligible clients living with HIV to:
 - Maintain continuity of health insurance
 - Receive medical and pharmacy benefits under a health care coverage program
- Health Insurance also includes standalone dental insurance in this service category



Oral Health Care

- Includes outpatient diagnosis, prevention, and therapy provided by dental health care professionals
- PCN 16-02 does not provide any program guidance for this service category at this time



Outpatient Ambulatory Health Services

- Provides diagnostic and therapeutic-related activities directly to a client by a licensed healthcare provider in an outpatient medical setting.
- Visits to outpatient medical settings must be HIV-related. Non-HIV related visits are not an allowable use of funds in this service category.
- Outpatient medical settings include:
 - Clinics
 - Medical offices
 - Mobile vans
 - Telehealth
 - Urgent care facilities



Allowable Outpatient/Ambulatory Health Services Activities

- Medical history taking
- Physical examination
- Diagnostic testing (including HIV confirmatory and viral load testing), as well as laboratory testing
- Treatment and management of physical and behavioral health conditions
- Behavioral risk assessment, subsequent counseling, and referral
- Preventive care and screening
- Pediatric developmental assessment
- Prescription and management of medication
- Treatment adherence
- Education and counseling on health and prevention issues
- Referral to and provision of specialty care related to HIV diagnosis, including audiology and ophthalmology



Referral for Healthcare & Support Services

- Referral for Health Care and Support Services directs a client to needed core medical or support services in person or through telephone, written, or other type of communication.
- Activities provided under this service category may include referrals to assist clients with obtaining access to other public and private programs for which they may be eligible (i.e. Medicaid, Marketplace plans, pharmaceutical patient assistance programs).



Non-Medical Case Management (NMCM)

- The provision of a range of client-centered activities focused on **improving access to and retention** in needed core and support services through coordination, guidance, and assistance.
- NMCM can provide assistance in accessing services in the following areas:
 - Medical
 - Social
 - Community
 - Legal
 - Financial
 - Employment
 - Vocational
 - Other public and private assistance programs
- Part B only: FDOH guidance limits this category to eligibility activities



Key NMCM Activities

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Timely and coordinated access to medically appropriate levels of health and support services and continuity of care
- Client-specific advocacy and/or review of utilization of services
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan
- Ongoing assessment of the client's and other key family members' needs and personal support systems



Psychosocial Support

- Group or individual support and counseling services to assist with addressing behavioral and physical health concerns.
- Activities can include:
 - Bereavement counseling
 - Caregiver/respice support
 - Child abuse and neglect counseling
 - HIV support groups
 - Nutrition counseling provided by a non-registered dietitian
 - Pastoral care/counseling services



Mental Health Services

- Includes outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services
- Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a licensed mental health professional



Substance Abuse Outpatient Care

- This category provides outpatient services for the treatment of drug or alcohol use disorders.
- Activities can include:
 - Screening
 - Assessment
 - Diagnosis, and/or
 - Treatment of substance use disorder (including harm reduction, behavioral health counseling, relapse prevention, and medication assisted therapy)



Medical Transportation

- Nonemergency transportation that enables an eligible client to access or be retained in core medical and support services
- Medical transportation can be provided via:
 - Bus passes or vouchers
 - Door-to-door transportation (i.e. Access Lynx)
 - Rideshare services (i.e. Lyft, Uber)
 - Mileage reimbursement
 - Contracts with transportation providers
 - Purchase or lease of organizational vehicles



Early Intervention Services (EIS)

- EIS is the combination of case management services rather than a stand-alone service
- RWHAP Parts A and B EIS services must include the following four components:
 - Targeted HIV testing
 - Referral services to improve HIV care and treatment services at key points of entry
 - Access and linkage to HIV care and treatment services
 - Outreach Services and Health Education/Risk Reduction



Medical Nutrition Therapy

- Requires a medical provider's referral
- Must be based on a nutritional plan developed by a registered dietitian or other licensed nutrition professional
- Services include
 - Nutrition assessment and screening
 - Dietary/nutritional evaluation
 - Food and/or nutritional supplements per medical provider's recommendation
 - Nutrition education and/or counseling



Food Bank/Home Delivered Meals

- This service category refers to the provision of food items, hot meals, or a voucher program to purchase food.
- This also includes the provision of essential non-food items that are limited to the following:
 - Personal hygiene products
 - Household cleaning supplies
 - Water filtration/purification systems in communities where issues of water safety exist



Outreach Services

- The primary purpose of this service category is to identify PWH who are unaware of their HIV status or know their status but are not currently retained in care. Services must:
 - Identify people who do not know their status and/or
 - Assist with linkage or re-engagement to services
- Services may be provided through community and public awareness activities such as posters, flyers, billboards, social media, TV or radio announcements.



Home & Community Based Health Services

- Provided to eligible clients in an integrated setting appropriate to that client's needs, based on a written plan of care established by a medical care team under the direction of a licensed clinical provider.
- Services include:
 - Appropriate mental health, developmental, and rehabilitation services
 - Day treatment or other partial hospitalization services
 - Durable medical equipment
 - Home health aide services and personal care services in the home



Substance Abuse Services (Residential)

- Activities are those provided for the treatment of drug or alcohol use disorders in a residential setting to include screening, assessment, diagnosis, and treatment of substance use disorder (SUD).
- Activities can include:
 - Pretreatment/recovery readiness programs
 - Harm reduction
 - Behavioral health counseling associated with substance use disorder
 - Medication assisted therapy
 - Neuro-psychiatric pharmaceuticals
 - Relapse prevention
 - Detoxification, if offered in a separate licensed residential setting



Emergency Financial Assistance (EFA)

- Limited one-time or short-term payments to assist clients with an urgent need for essential items or services necessary to improve health outcomes.
- EFA assistance must be in the form of a direct payment through a voucher program.
- Examples of allowable assistance includes:
 - Utilities
 - Housing
 - Food
 - Transportation
 - Medication not covered by ADAP or APA



Planning Council's Role



PC Responsibilities



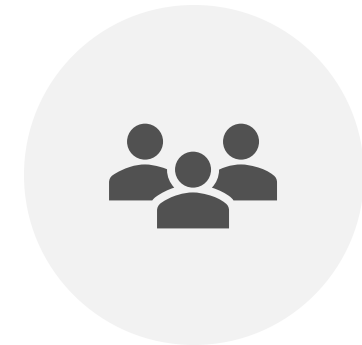
UPDATE AND APPROVE SERVICE
STANDARDS



REVIEW AND UNDERSTAND
UTILIZATION AND EXPENDITURE
REPORTS



PRIORITY SETTING



RESOURCE ALLOCATION



LIVE UNITED

Questions?

