

Top 5 Most Important Services to PWH in the OSA

2022-2023

Participants were asked in Question #14: “Please select the top five (5) services you think are most important to provide for people with HIV? **Please select five.**”

Response rate: N=451

Category (As listed in Question #14)	Description from Question #13*	Number	%
Case Management	Case management help to receive services and follow-up on care	327	73%
Medications	Medication for HIV and related issues	315	70%
Health Insurance	Help to pay private insurance costs or co-pays	265	59%
Dental/Oral Health	Oral health (dental care, dentures, oral surgery, etc.)	252	56%
Housing	Transitional, short-term, or emergency housing assistance to prevent homelessness	194	43%
Food Bank/Food Voucher	Food bags, grocery certificates, home-delivered meals, or nutritional supplements	186	41%
Emergency Financial Assistance	Limited one-time, short-term assistance with medications not covered by ADAP, utilities, housing food, and/or transportation	142	31%
Mental Health Services	Professional mental health counseling (therapy)	103	23%
Transportation	Transportation to the doctor’s office and other HIV-related appointments	70	16%
Health Education/Risk Reduction	Health education/risk reduction services (i.e., education on overall wellness and HIV prevention)	62	14%
Referral for Health Care	Referral for needed health care services	58	13%
Early Intervention Services	No description given.	52	12%
Peer Support	Group or individual support and counseling by PWH, including bereavement and pastoral counseling (psychosocial support)	40	9%
Outpatient Medical Care	Regular visits to doctor’s office or clinic for HIV medical care	39	9%

Nutritional Counseling	Professional counseling for healthy eating habits	35	8%
Legal Services	Legal services to help with HIV- related legal issues (will, living will, SSDI, etc.)	32	7%
Child Care	No description given.	23	5%
Home Health Care	Home health care services by a licensed/certified home health agency	23	5%
Hospice Services	Nursing and counseling services for the terminally ill and their family (Hospice Care)	19	4%
A service not listed above, please specify	N/a	18	4%
Substance Abuse Outpatient Treatment	Professional counseling for substance use/misuse	16	4%
Outreach	Outreach to find people with HIV not in care and help them to visit their doctor and get services	16	4%
Rehabilitation	Physical therapy, occupational therapy, speech therapy, low vision training, etc.	15	3%
Substance Abuse Residential	Substance misuse treatment in a residential setting	11	2%
Linguistic Services	Interpretation and translation services for non-English speaking clients	5	1%

*Question 13 asked: “Please fill in the circles next to the services that you have used or needed in the **past 12 months. Please ensure that only one option per line is selected.**”

**Non-Medical Case Management was not listed as an option to select for the top five but was described as: “Eligibility to access other needed Ryan White services (non-medical case management)” under question #13