

Ways To Best Meet Needs

Directives to the Recipient

2024-2025

| Scope (applies to...i.e. counties, RW Parts, etc.) | Directive | Monitoring Tools |
|---|---|---|
| Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency | <p>To encourage all RWHAP-funded providers, including case managers, to participate in training that focuses on a harm reduction model to mental health and substance use.</p> <p>The Lead Agency/recipient shall be responsible for selecting the training models or content for subrecipients. A Planning Council representative(s) will participate in the development of the training.</p> | Bi-annual reports from the Planning Council representative(s) on the status of the training program |
| Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency | To encourage all RWHAP-funded providers to participate in leadership training developed and/or approved by the Recipient's Office, which includes awareness of compassion fatigue and customer service. A Planning Council representative(s) will participate in the development of the training. | Bi-annual reports to the PC on the development of the training |
| Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency | <p>To work with subrecipients to implement methodologies for meaningful input from clients, including but not limited to Client Advisory Board (CAB) meetings, focus groups, special studies, town halls, and other client centered engagement activities (where clients provide input on their care).</p> <p>To encourage agencies to explore avenues for both in person and online participation.</p> | Bi-annual reports from the Recipient and Lead Agency on the types of meaningful engagement activities that have occurred and the number of activities conducted |
| Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency | To encourage subrecipients to participate in HIV stigma reduction training for all staff. | Bi-annual report on the number of participating agencies |