Directives to the Recipient (Ways To Best Meet Needs)

FY 2025-2026

Directives are guidance to the recipient on how best to meet the priorities and other factors to consider in procurement. The Planning Council may provide guidance to the recipient on service models, targeting of populations or service areas, and other ways to best meet the identified priorities (directives).

Scope (applies toi.e. counties, Part A, Part B, etc.)	Directive	Monitoring Tools
Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency	To ensure that all funded services are available in person in all counties in the OSA.	Bi-annual reports from the Recipient & Lead Agency to the Planning Council.
Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency	To establish a strategy to increase the response rates from subrecipients on the Provider Capacity and Capability survey.	Bi-annual reports from the Recipient & Lead Agency to the Planning Council.
Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency	To encourage all RWHAP-funded providers, including case managers, to participate in training that focuses on a harm and stigma reduction model for mental health and substance use. The Lead Agency/Recipient shall be responsible for selecting the training models or content for subrecipients.	Bi-annual reports from the Recipient & Lead Agency to the Planning Council.
Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency	To encourage all RWHAP-funded providers to participate in leadership training developed and/or approved by the Recipient's Office, which includes awareness of compassion fatigue and customer service.	Bi-annual reports from the Recipient & Lead Agency to the Planning Council.
Orlando Service Area, RWHAP Part A Recipient & RWHAP Part B Lead Agency	To work with subrecipients to implement methodologies for meaningful input from clients, including but not limited to Client Advisory Board (CAB) meetings, focus groups, special studies, town halls, and other client centered engagement activities (where clients provide input on their care).	Bi-annual reports from the Recipient & Lead Agency to the Planning Council.
	To encourage agencies to explore avenues for both in person and online participation.	