

RWHAP Part B & General Revenue (Area 7)
Medical Transportation Services
Client Rights & Responsibilities

Initials

1. I understand the funding for Medical Transportation services is based on federal HRSA requirements and annual Planning Council funding decisions.

2. I understand I must have current RWHAP Part B eligibility in order to receive Medical Transportation services.

I understand that Medical Transportation services eligibility is determined by:

- Ineligibility for other medical transportation services, such as through health insurance
- 3.**
- Exhaustion of benefits under Medicaid, Medicare, or Advantage Transportation
 - Lack of accessibility to other forms of medical transportation for which I may be eligible
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I understand that in order to qualify for door-to-door transportation, I must have at least *one* core or support service appointment.

I understand that in order to qualify for a one-day bus pass, I must have at least *one* core or support service appointment within 30 days.

4. I understand that in order to qualify for a 30-day bus pass, I must have at least *two* core or support service appointments on different days within 30 days.

I understand that in order to qualify for rideshare transportation, I must have *one* core or support service appointment within 30 days AND door-to-door transportation is not available, I have already missed two appointments or pickups within 6 months due to transportation barriers, or inclement weather prevents me from riding the bus.

5. I understand that if I no-show for door-to-door or ride-share transportation twice within six months, I will not be eligible to participate in door-to-door or rideshare services for at least six months from the last no-show unless otherwise approved by the Lead Agency.

I understand that if I receive a bus pass, I am responsible for providing the case manager with the previous bus pass before I can receive another bus pass.

6. I understand if I lose a bus pass or do not provide the case manager with the previous bus pass, I must file a police report and provide a copy of the police report in order to obtain a new bus pass.

I understand only one lost/stolen bus pass will be replaced in a six-month period.

I understand I cannot duplicate, sell, exchange, or transfer bus passes that I receive.

The Medical Transportation service guidelines have been explained to me and I understand the requirements for receiving this service. Violation of any of the guidelines may result in termination of services.

Client Name

Client Signature

Date

I acknowledge I have reviewed this information with the client and provided a copy.

Case Manager Name

Case Manager Signature

Date

August 2023

RWHAP Part B & General Revenue (Area 7)
Medical Transportation Services
Bus Pass Distribution Form

Client Name: _____ ID/URN: _____

NOE Expiration: _____ Date: _____

Eligibility Verification:

- Ineligible for other forms of medical transportation services
- Two appointments within the next 30 days

Appointment 1: _____
Provider *Date & Time*

Appointment 2: _____
Provider *Date & Time*

- Returned bus pass from previous bus pass issuance

Card Issued:



Issued by: _____

RWHAP Part B & General Revenue (Area 7)
Medical Transportation Services
Transportation Services Checklist

Instructions: The case manager distributing services shall complete this checklist to validate service eligibility. Case manager must then upload this document to CAREWare with Rights & Responsibilities and Bus Pass Distribution Form (as needed).

Client Name: _____ **Date:** _____

Case Manager: _____

**One-Day
Bus Pass**

- Active Part B client
- Not eligible for Medicaid, Medicare, or Advantage Transportation, or benefits have been exhausted
- One core/support service appointment within 30 days

**30-Day
Bus Pass**

- Active Part B client
- Not eligible for Medicaid, Medicare, or Advantage Transportation, or benefits have been exhausted
- Two core/support service appts. within 30 days on different days.

**Door-to-Door
Transportation**

- Active Part B client
- Not eligible for Medicaid, Medicare, or Advantage Transportation, or benefits have been exhausted
- One core/support service appointment.

**Rideshare
Transportation**

- Active Part B client
- Not eligible for Medicaid, Medicare, or Advantage Transportation, or benefits have been exhausted
- One core/support service appointment within 30 days
- Door-to-door transportation is not available OR missed two appts./pick-ups within six months due to transportation barriers