

# Orlando EMA RYAN WHITE HIV/AIDS PROGRAM



## Part A – Utilization Report

Q2 FY 2024–2025

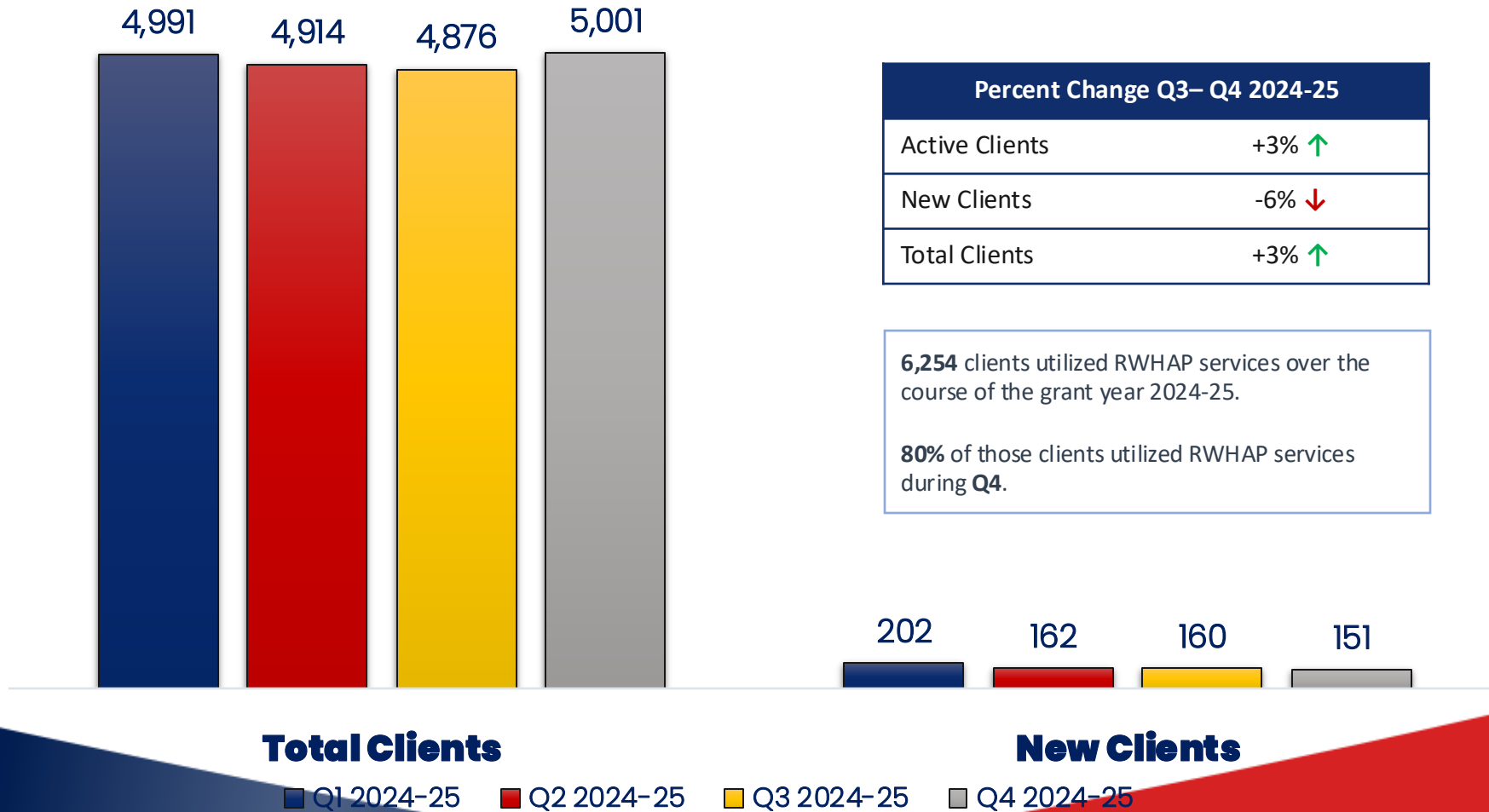


HIV/AIDS PROGRAM PART A

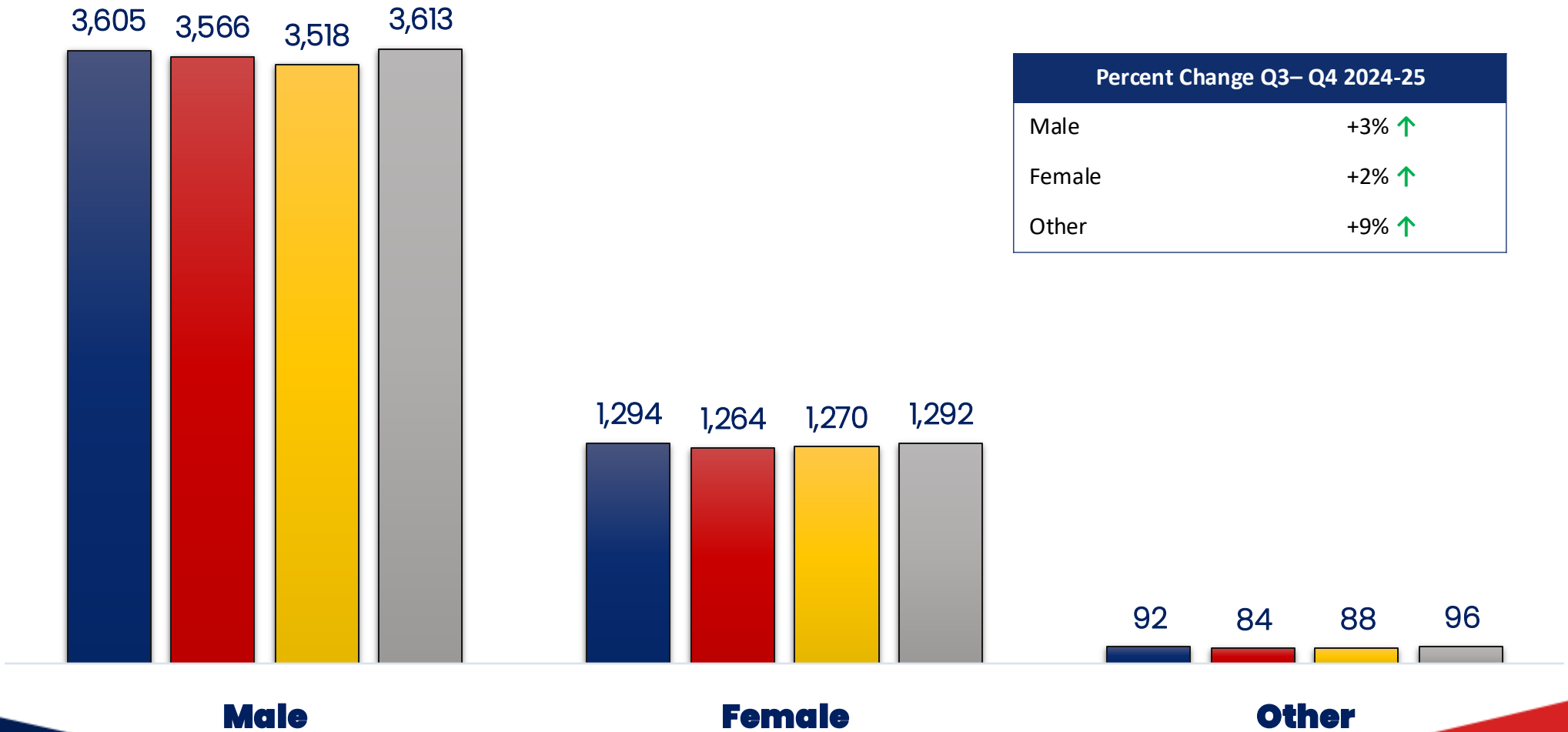
# RWHAP Part A

- **The Orlando EMA Ryan White Part A provides services in Orange, Osceola, Seminole and Lake Counties.**
- **All data presented in this report was compiled from Provide Enterprise, the electronic database management systems used by the EMA.**
- **Data includes utilization for Part A and MAI funding.**

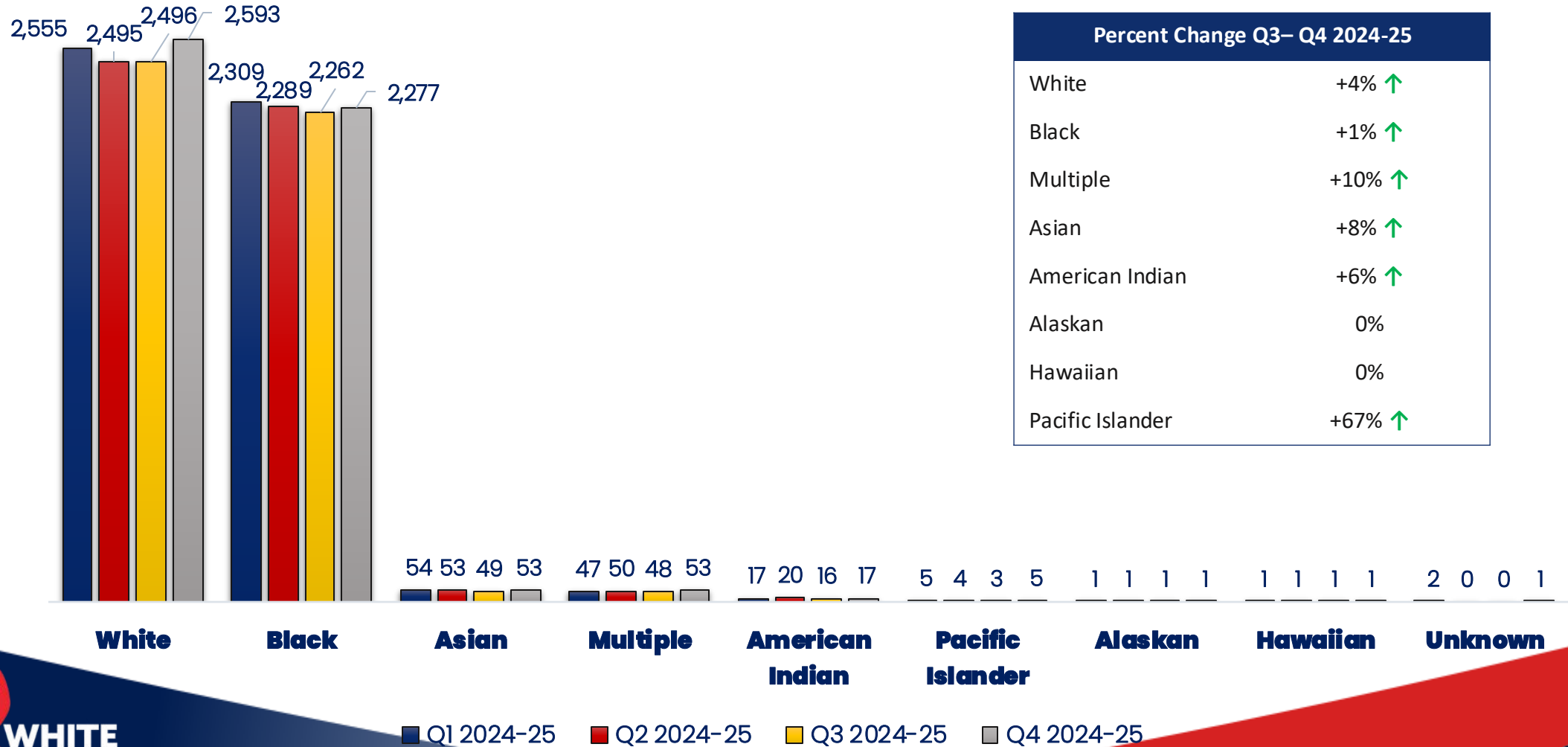
# Total Clients Served



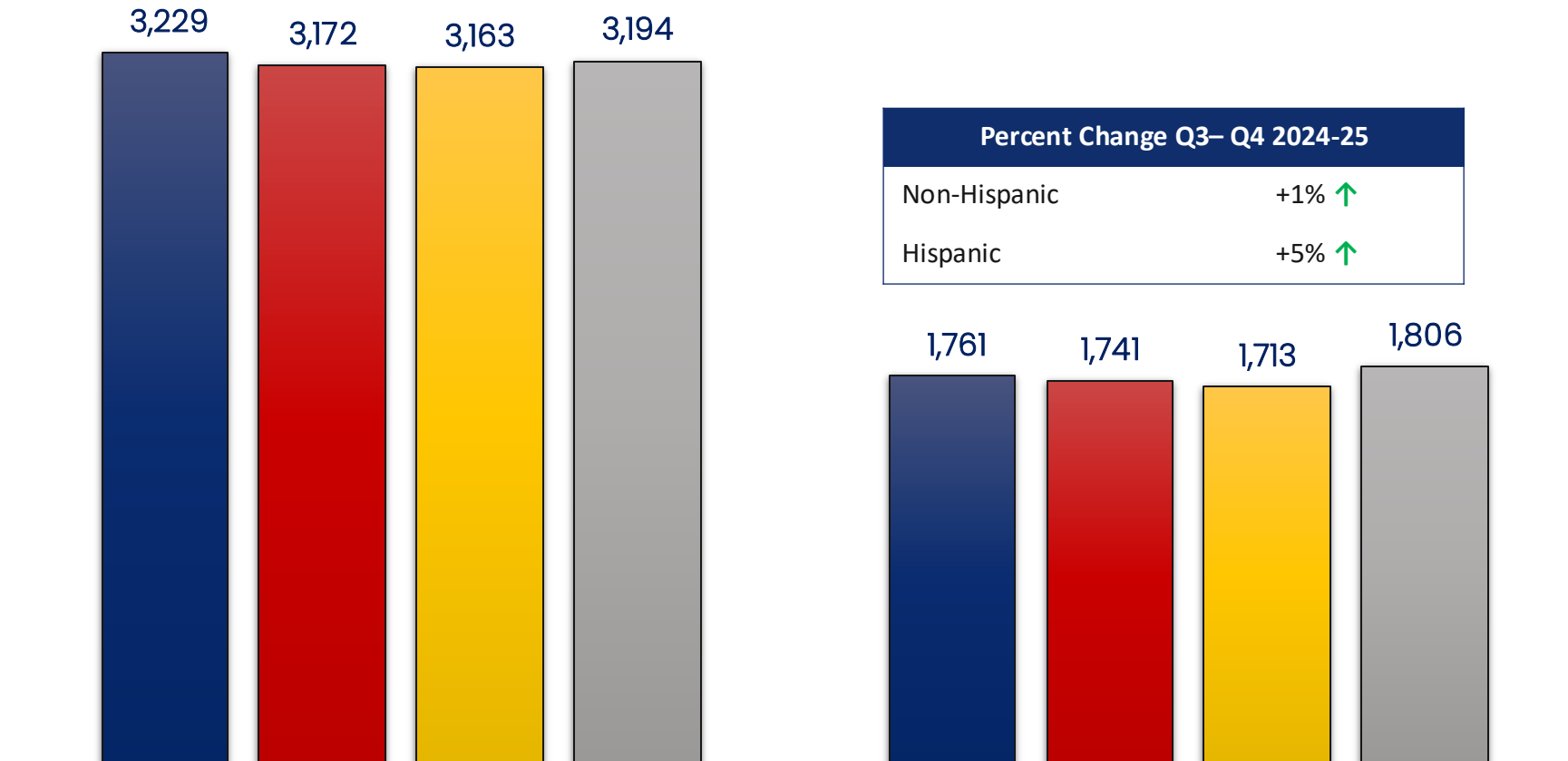
# Clients by Gender



# Clients by Race



# Clients by Ethnicity

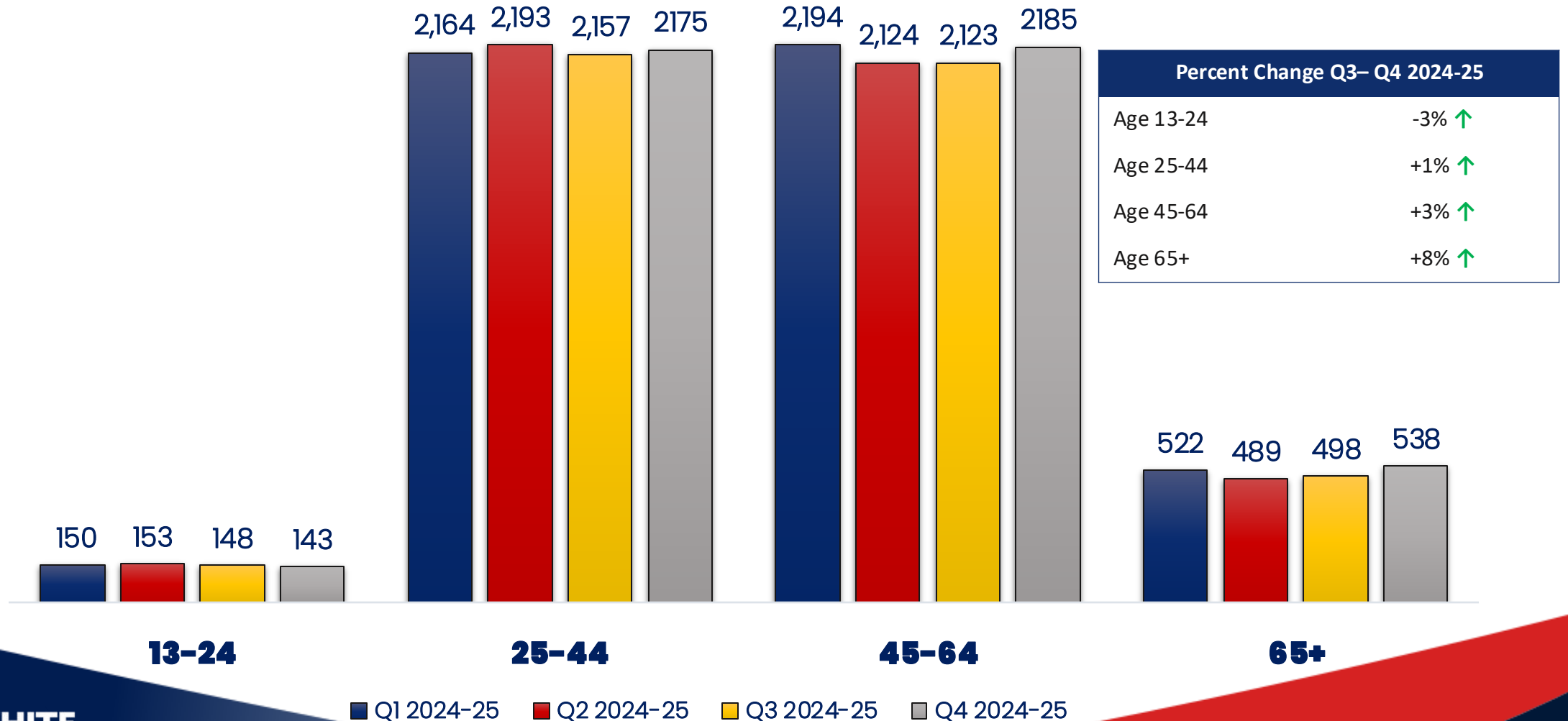


**Non-Hispanic**

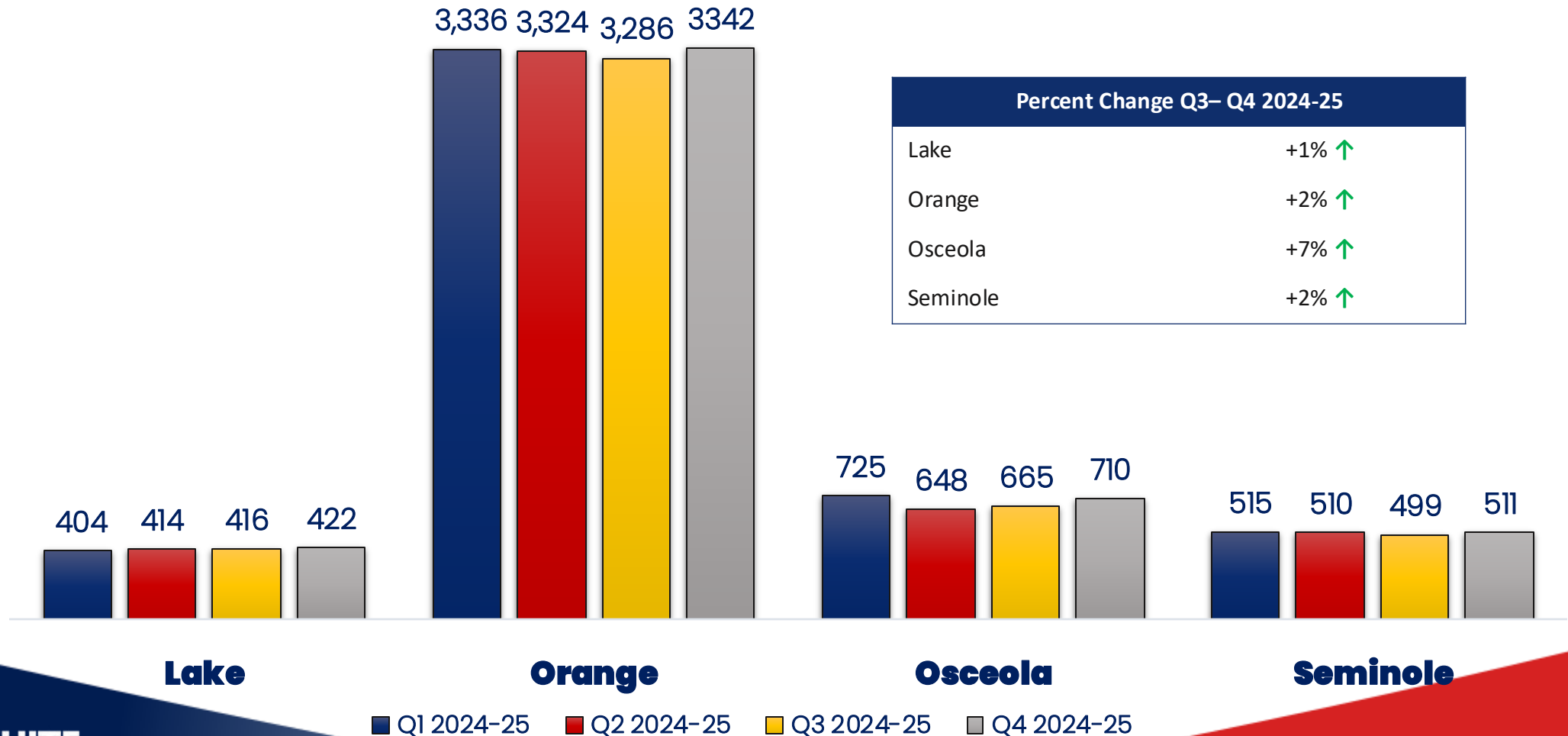
**Hispanic**

■ Q1 2024-25 ■ Q2 2024-25 ■ Q3 2024-25 ■ Q4 2024-25

# Clients by Age



# Clients by County

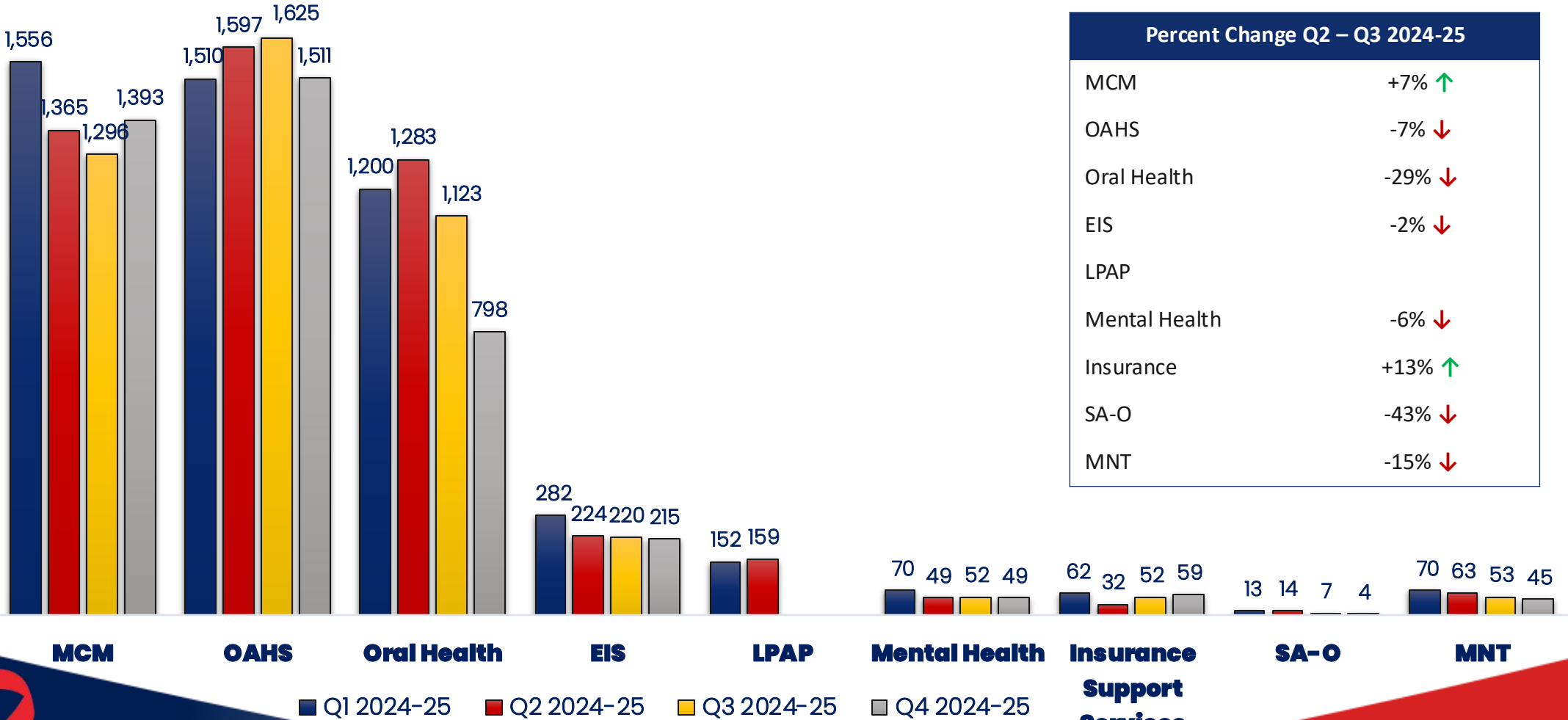




# RWHAP Part A Core Services

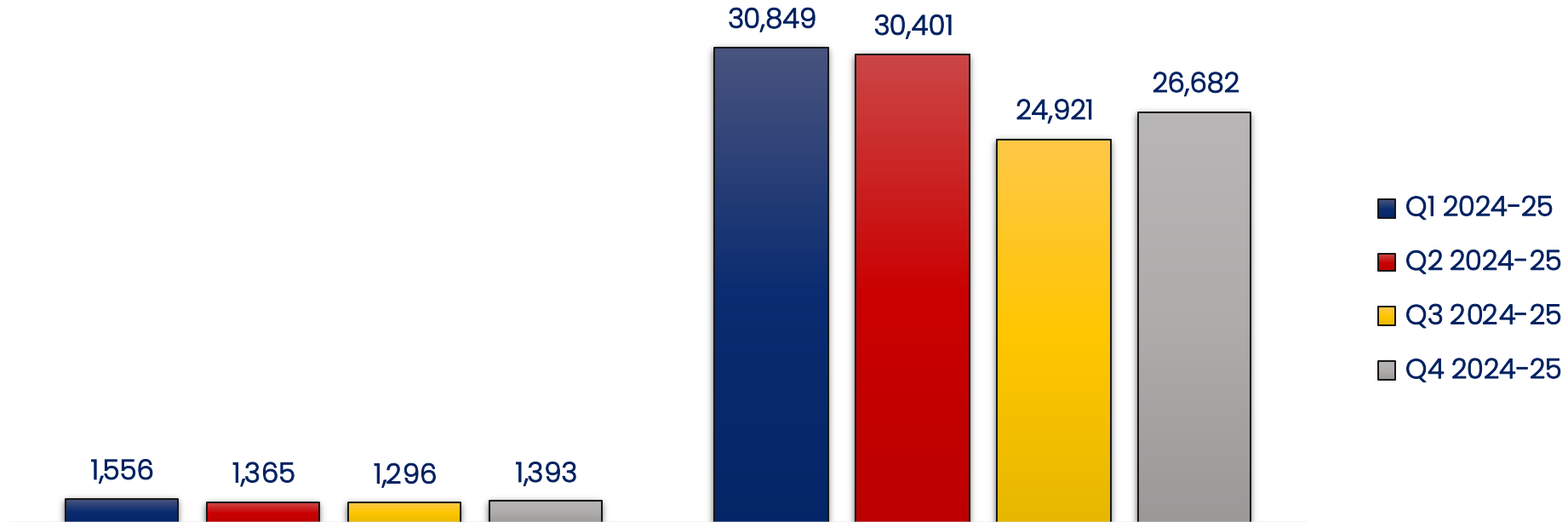
- **Medical Case Management (MCM)**
- **Outpatient Ambulatory Health Services (OAHS)**
- **Oral Health Care (OH)**
- **Early Intervention Services (EIS)**
- **Local AIDS Pharmaceutical Assistance Program (LPAP)**
- **Mental Health Services (MH)**
- **Health Insurance Premium and Cost Sharing Assistance**
- **Medical Nutrition Therapy (MNT)**
- **Substance Abuse – Outpatient (SA-O)**

# Summary of Clients by Core Services



# Medical Case Management

Expenditures based on full time positions



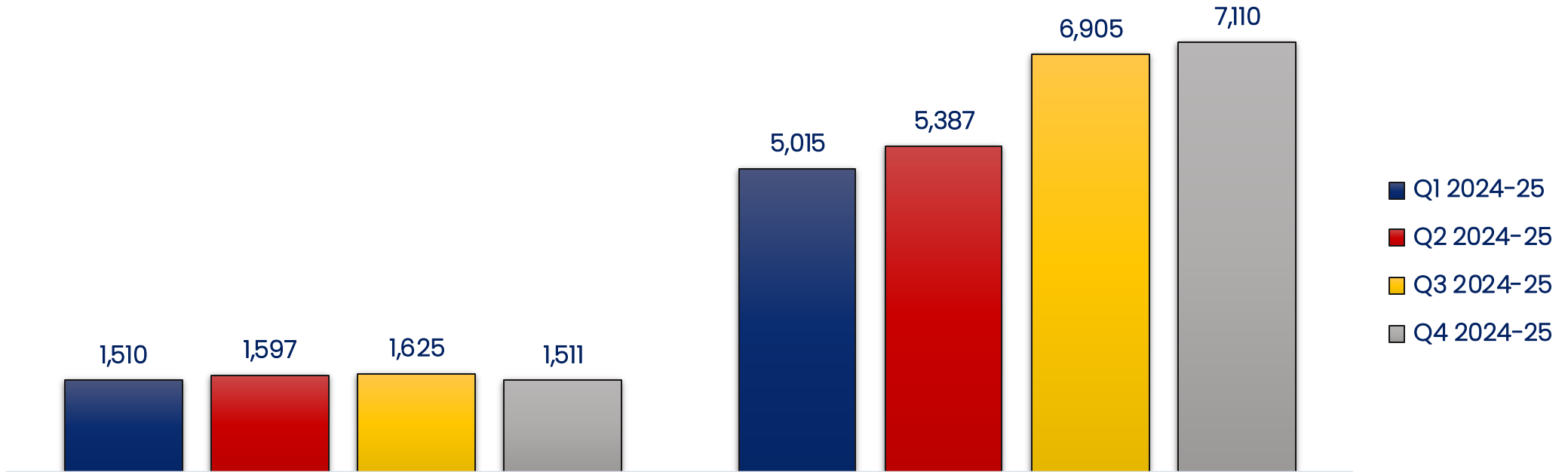
**Clients**

**Units**

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$594,364	\$ 626,199	\$534,529	\$488,493	↓ -9%
<b>Clients</b>	1,556	1,365	1,296	1,393	↑ 7%
<b>Units</b>	30,849	30,401	24,921	26,682	↑ 7%
<b>Avg cost per Client</b>	\$ 382	\$ 459	\$ 412	\$ 351	↓ -15%
<b>Avg cost per Unit</b>	\$ 19	\$ 21	\$ 21	\$ 18	↓ -15%

# Outpatient Ambulatory Health Services

Expenditures based on medical visits, specialty care and labs



## Clients

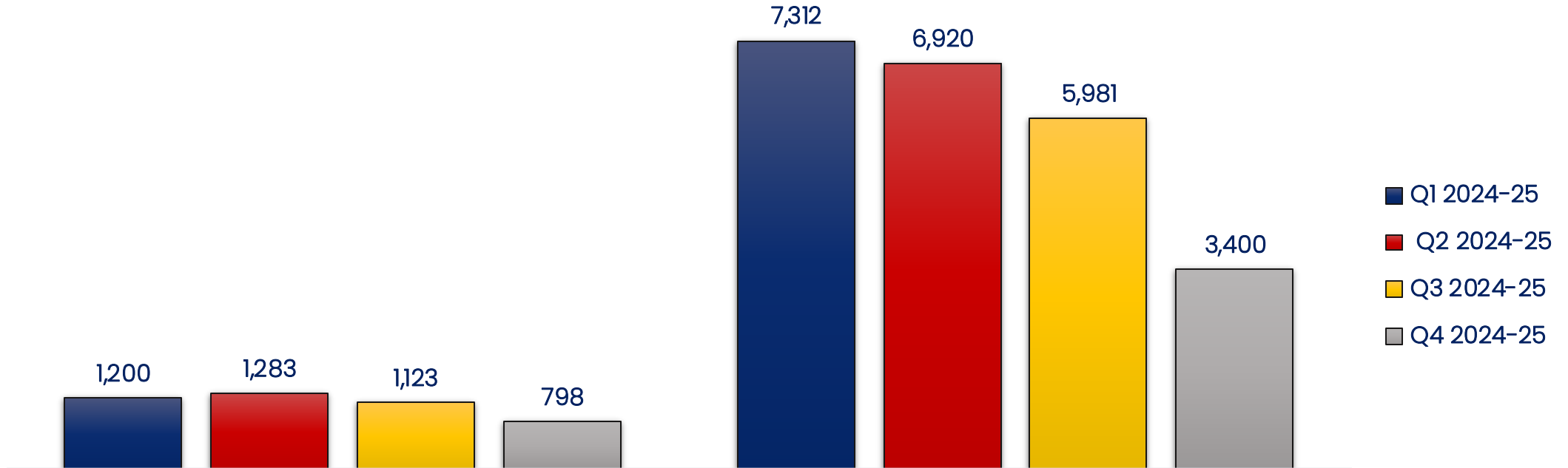
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$590,903	\$ 919,001	\$ 921,287	\$ 436,601	↓ -53%
<b>Clients</b>	1,510	1,597	1,625	1,511	↓ -7%
<b>Units</b>	5,015	5,387	6,905	7,110	→ 3%
<b>Avg cost per Client</b>	\$ 391	\$ 575	\$ 567	\$ 289	↓ -49%
<b>Avg cost per Unit</b>	\$ 118	\$ 171	\$ 133	\$ 61	↓ -54%

- 1 agency depleted funds in Nov 24.
- Decreased medical claims in Q4.

# Oral Health Care

Expenditures based on exams, routine cleanings and other dental procedures



## Clients

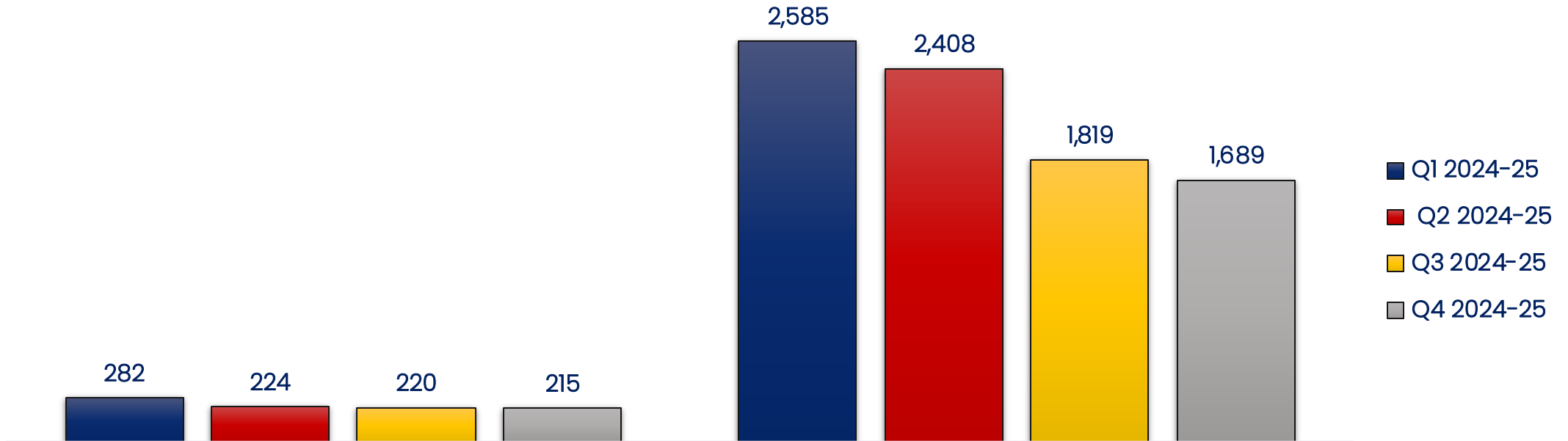
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$539,249	\$ 520,633	\$ 419,795	\$ 186,577	↓ -56%
<b>Clients</b>	1,200	1,283	1,123	798	↓ -29%
<b>Units</b>	7,312	6,920	5,981	3,400	↓ -43%
<b>Avg cost per Client</b>	\$ 449	\$ 406	\$ 374	\$ 234	↓ -37%
<b>Avg cost per Unit</b>	\$ 74	\$ 75	\$ 70	\$ 55	↓ -22%

• Decreased services in Q4

# Early Intervention Services

Expenditures based on full time positions



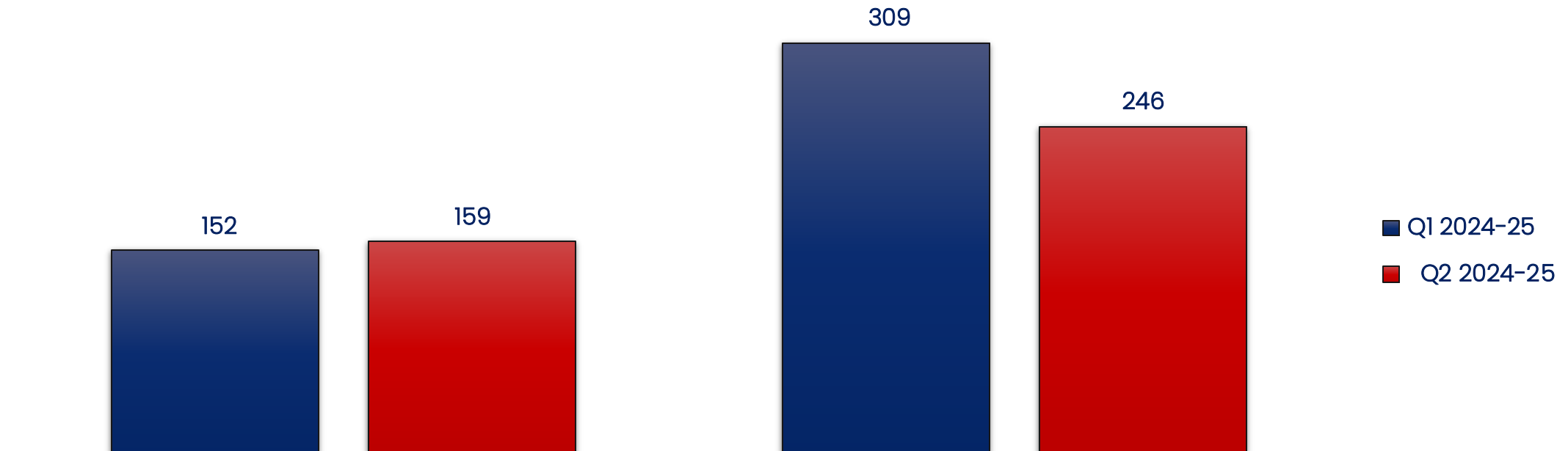
## Clients

## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
Expenditures	\$ 82,773	\$ 94,463	\$ 81,637	\$ 84,047	→ 3%
Clients	282	224	220	215	→ -2%
Units	2,585	2,408	1,819	1,689	↓ -7%
Avg cost per Client	\$ 294	\$ 422	\$ 371	\$ 391	↑ 5%
Avg cost per Unit	\$ 32	\$ 39	\$ 45	\$ 50	↑ 11%

# Local AIDS Pharmaceutical Assistance Program

Expenditures based on medications



## Clients

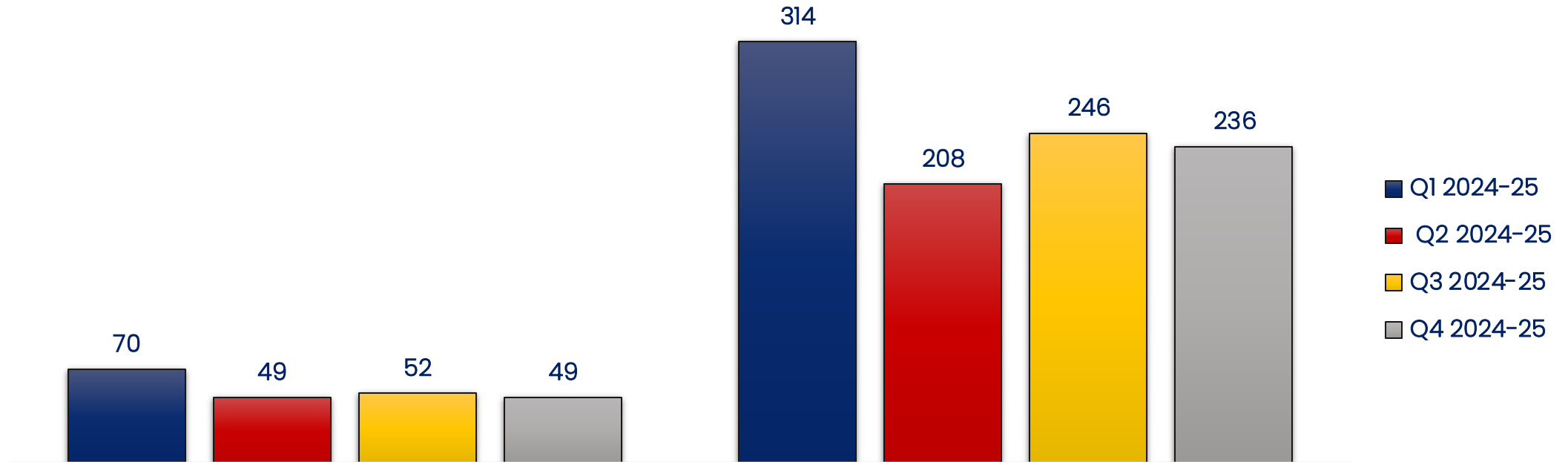
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
Expenditures	\$286,053	\$ 228,192	\$ 830	\$ 3,313	↑ 299%
Clients	152	159	15	25	↑ 67%
Units	309	246	32	13	↓ -59%
Avg cost per Client	\$ 1,882	\$ 1,435	\$ 55	\$ 133	↑ 140%
Avg cost per Unit	\$ 926	\$ 928	\$ 26	\$ 255	↑ 883%

• Q1-Q2 had Corrections LPAP

# Mental Health

Expenditures based on counseling sessions, bio-psychosocial assessments and psychiatric services



## Clients

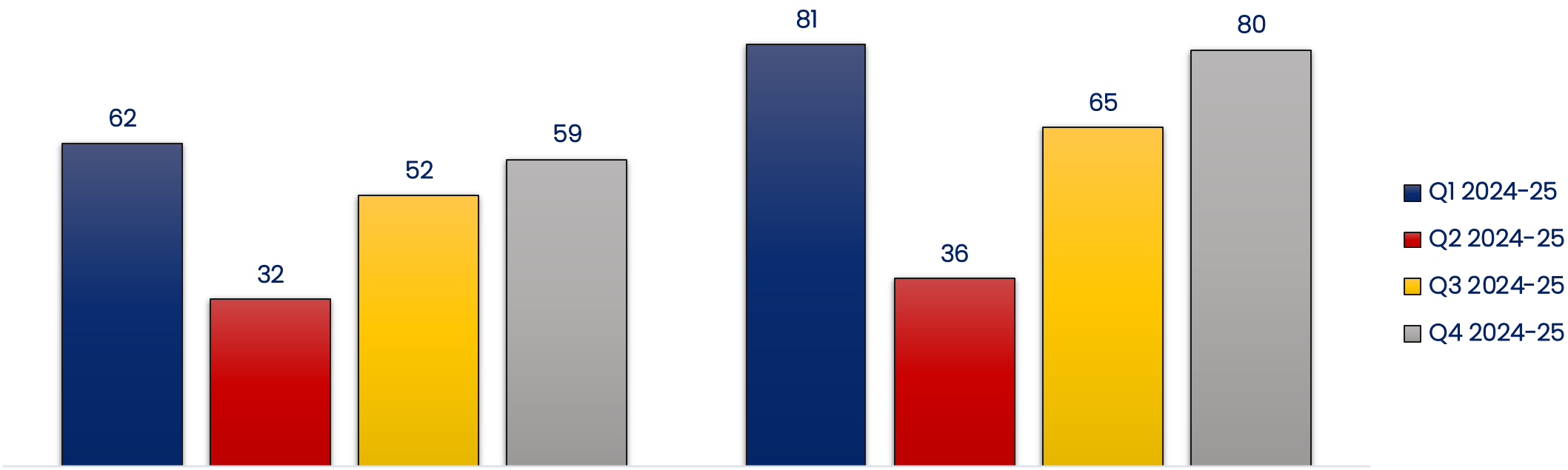
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 57,967	\$ 60,180	\$ 61,729	\$ 44,952	↓ -27%
<b>Clients</b>	70	49	52	49	↓ -6%
<b>Units</b>	314	208	246	236	→ -4%
<b>Avg cost per Client</b>	\$ 828	\$ 1,228	\$ 1,187	\$ 917	↓ -23%
<b>Avg cost per Unit</b>	\$ 185	\$ 289	\$ 251	\$ 190	↓ -24%



# Health Insurance Premium and Cost Sharing Assistance

Expenditures based co-pay and deductible assistance payments



### Clients

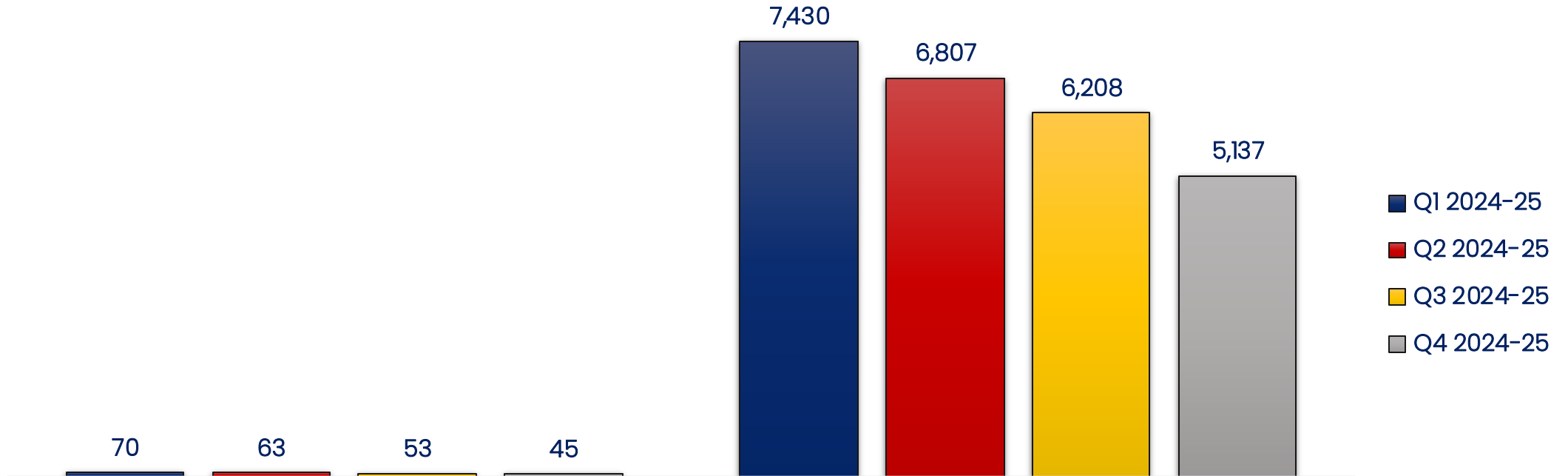
### Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 1,194	\$ 1,308	\$ 4,240	\$ 9,689	↑ 129%
<b>Clients</b>	62	32	52	59	↑ 13%
<b>Units</b>	81	36	65	80	↑ 23%
<b>Avg cost per Client</b>	\$ 19	\$ 41	\$ 82	\$ 164	↑ 101%
<b>Avg cost per Unit</b>	\$ 15	\$ 36	\$ 65	\$ 121	↑ 86%

Billing caught up in Q4

# Medical Nutrition Therapy

Expenditures based on one full time position and on cases of nutritional supplement



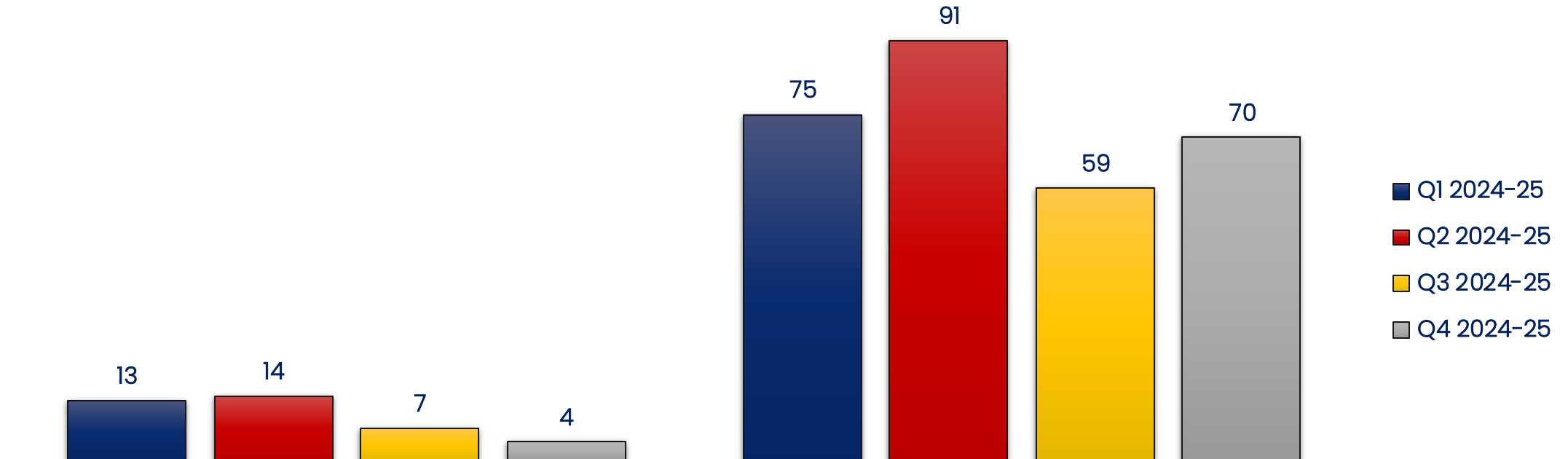
## Clients

## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
Expenditures	\$ 9,781	\$ 14,691	\$ 15,014	\$ 9,390	↓ -37%
Clients	70	63	53	45	↓ -15%
Units	7,430	6,807	6,208	5,137	↓ -17%
Avg cost per Client	\$ 140	\$ 233	\$ 283	\$ 209	↓ -26%
Avg cost per Unit	\$ 1	\$ 2	\$ 2	\$ 2	↓ -24%

# Substance Abuse Outpatient

Expenditures based on services including individual and group counseling sessions



## Clients

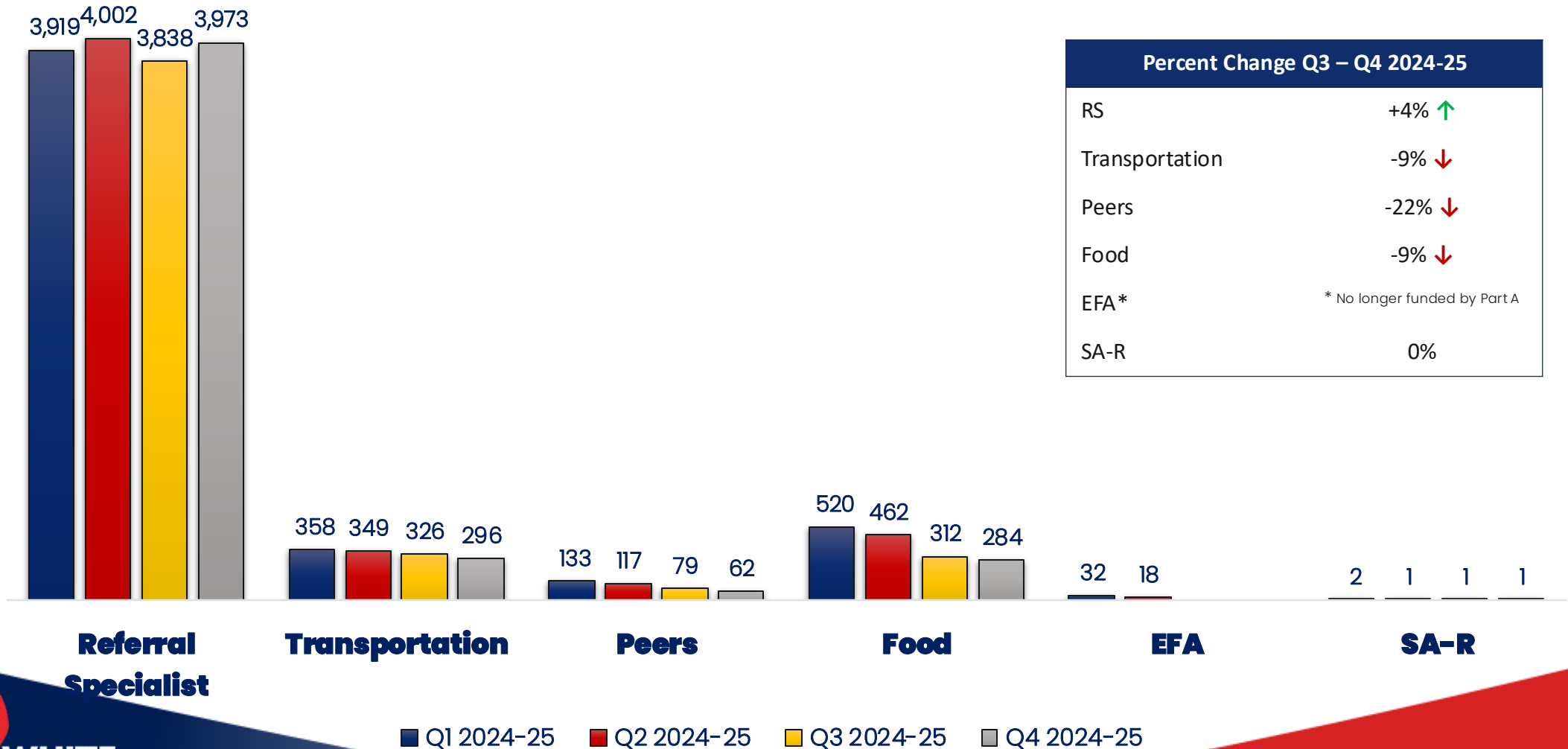
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
Expenditures	\$ 3,309	\$ 10,032	\$ 8,006	\$ 4,231	↓ -47%
Clients	13	14	7	4	↓ -43%
Units	75	91	59	70	↑ 19%
Avg cost per Client	\$ 255	\$ 717	\$ 1,144	\$ 1,058	↓ -8%
Avg cost per Unit	\$ 44	\$ 110	\$ 136	\$ 60	↓ -55%

# RWHAP Part A Support Services

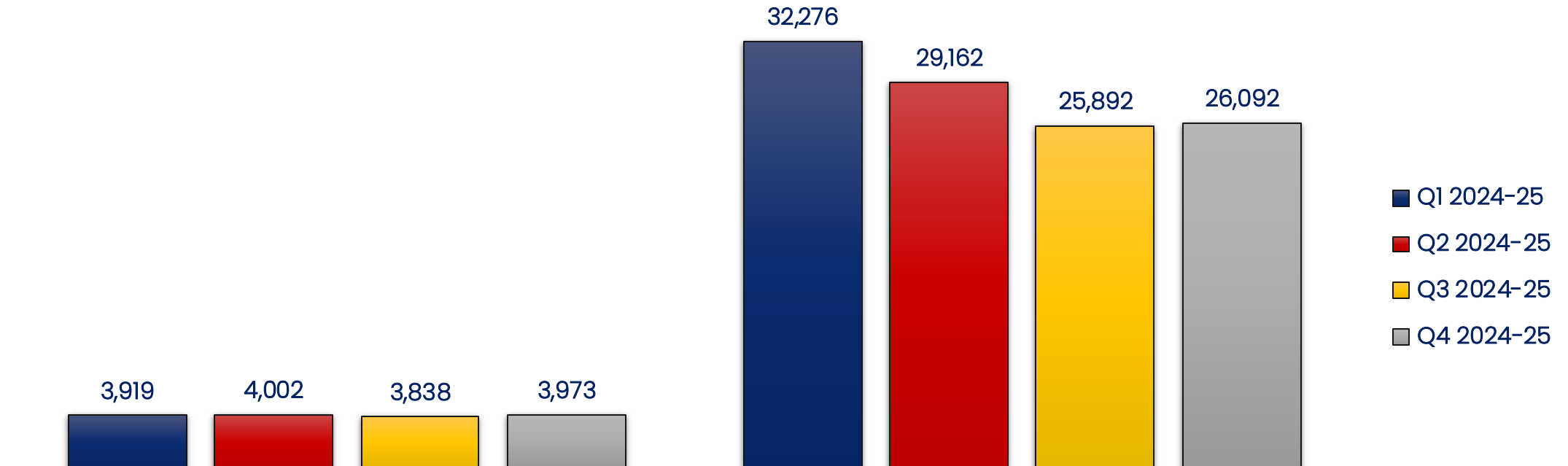
- **Referral for Health Care and Support Services (RS)**
- **Medical Transportation Services**
- **Psychosocial Support Services (Peer Mentoring)**
- **Food Bank Services**
- **Emergency Financial Assistance (EFA)**
- **Substance Abuse – Residential (SA-R)**

# Clients by Support Services



# Referral for Health Care & Support Services

Expenditures based on full time positions



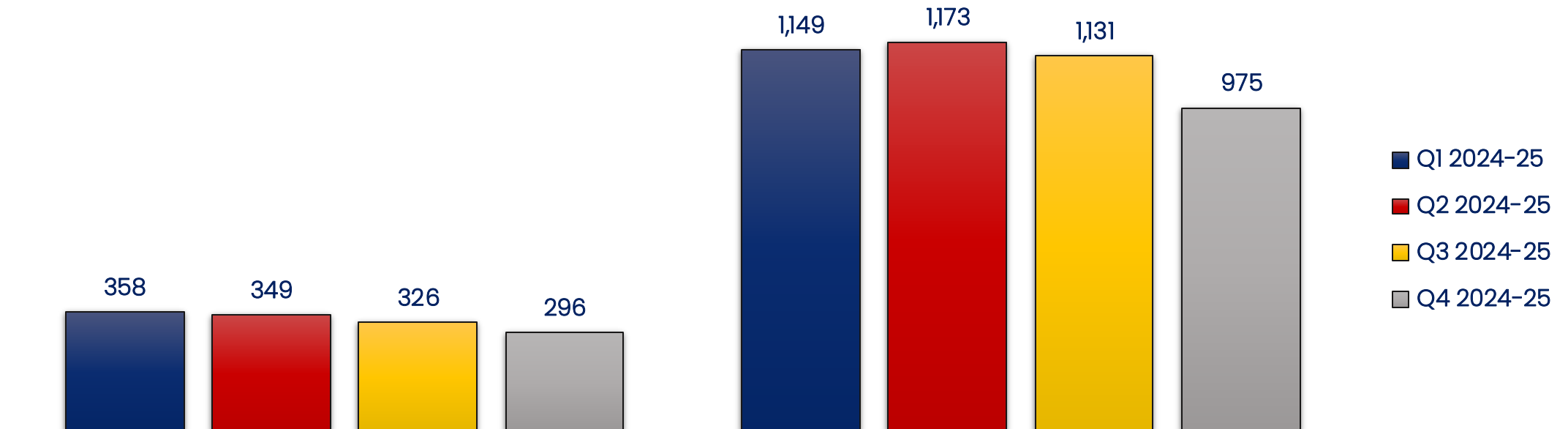
## Clients

## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$469,626	\$425,600	\$403,785	\$320,104	↓ -21%
<b>Clients</b>	3,919	4,002	3,838	3,973	→ 4%
<b>Units</b>	32,276	29,162	25,892	26,092	→ 1%
<b>Avg cost per Client</b>	\$120	\$106	\$105	\$81	↓ -23%
<b>Avg cost per Unit</b>	\$15	\$15	\$16	\$12	↓ -21%

# Medical Transportation

Expenditures based on bus passes purchased and door-to-door transportation



## Clients

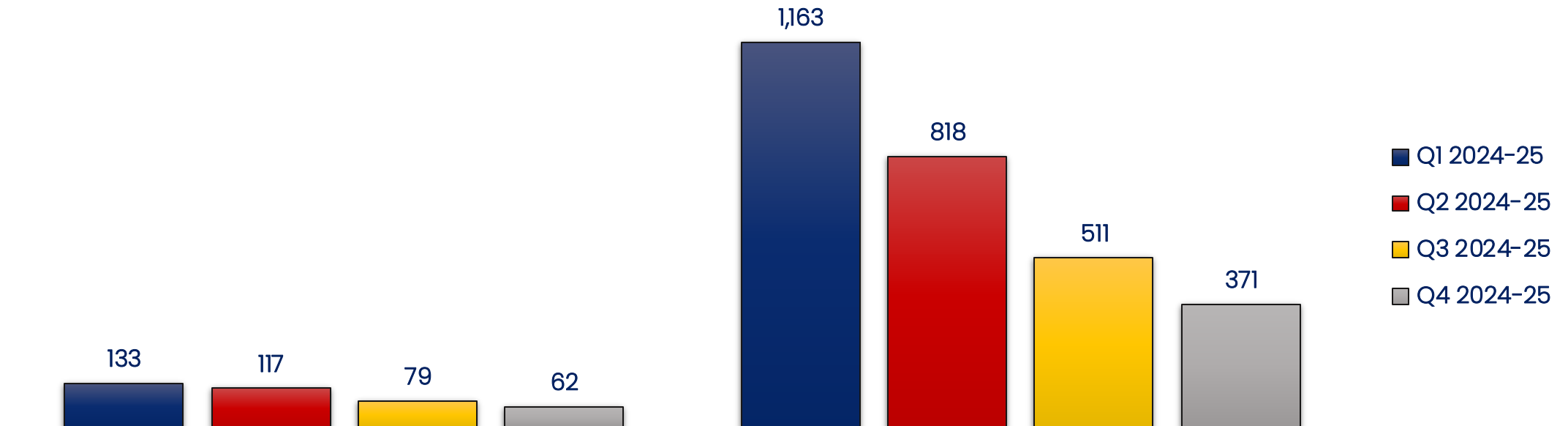
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 9,112	\$ 58,540	\$ 7,689	\$ 6,098	↓ -21%
<b>Clients</b>	358	349	326	296	↓ -9%
<b>Units</b>	1,149	1,173	1,131	975	↓ -14%
<b>Avg cost per Client</b>	\$ 25	\$ 168	\$ 24	\$ 21	↓ -13%
<b>Avg cost per Unit</b>	\$ 8	\$ 50	\$ 7	\$ 6	↓ -8%

• Qtr. 2 had \$50K bus passes

# Psychosocial Support Services

Expenditures based on full time positions



## Clients

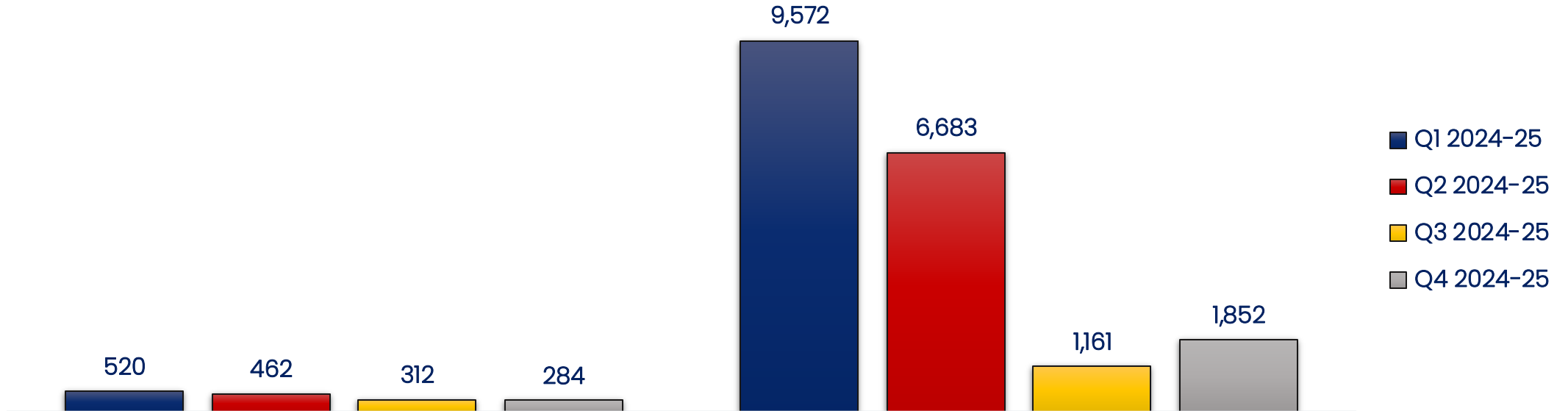
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 29,308	\$ 37,346	\$ 18,166	\$ 19,051	→ 5%
<b>Clients</b>	133	117	79	62	↓ -22%
<b>Units</b>	1,163	818	511	371	↓ -27%
<b>Avg cost per Client</b>	\$ 220	\$ 319	\$ 230	\$ 307	↑ 34%
<b>Avg cost per Unit</b>	\$ 25	\$ 46	\$ 36	\$ 51	↑ 44%



# Food Bank Services

Expenditures based on food cards purchased and redeemed food vouchers



## Clients

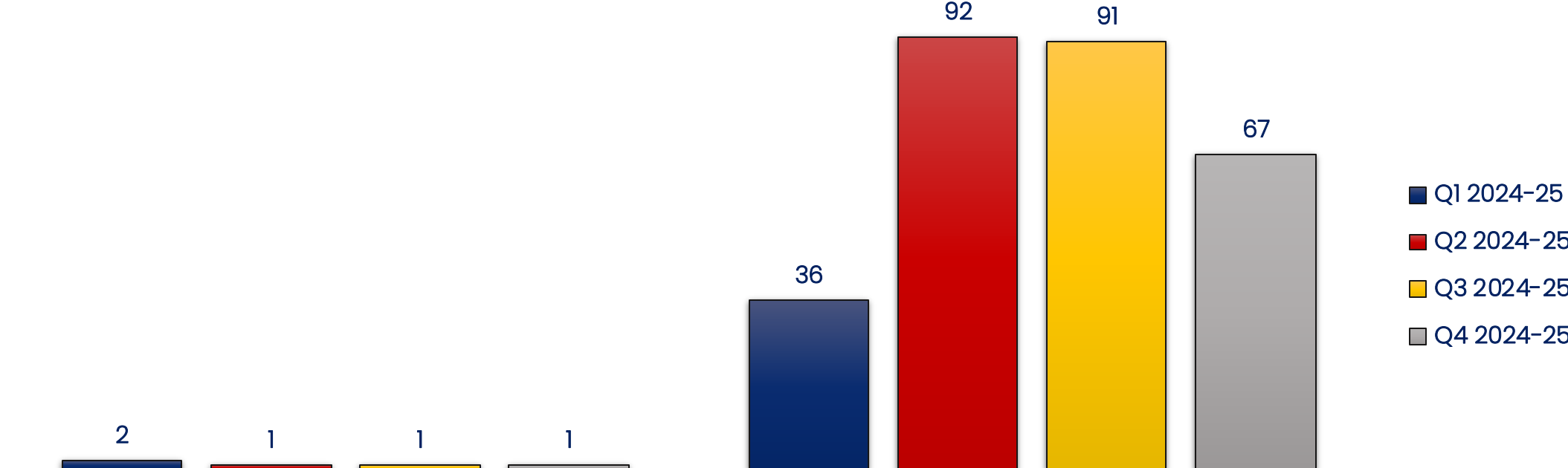
## Units

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 59,116	\$ 108,194	\$ 38,791	\$ 41,602	↑ 7%
<b>Clients</b>	520	462	312	284	↓ -9%
<b>Units</b>	9,572	6,683	1,161	1,852	↑ 60%
<b>Avg cost per client</b>	\$ 114	\$ 234	\$ 124	\$ 146	↑ 18%
<b>Avg cost per Unit</b>	\$ 6	\$ 16	\$ 33	\$ 22	↓ -33%

• Qtr. 2 had \$50K HDM

# Substance Abuse – Residential

Expenditures based on levels of residential beds and detox



**Clients**

**Units**

	Q1 24-25	Q2 24-25	Q3 24-25	Q4 24-25	Percent Change
<b>Expenditures</b>	\$ 8,711	\$ 22,897	\$ 22,648	\$ 10,702	↓ -53%
<b>Clients</b>	2	1	1	1	→ 0%
<b>Units</b>	36	92	91	67	↓ -26%
<b>Avg cost per Client</b>	\$ 4,355	\$ 22,897	\$ 22,648	\$ 10,702	↓ -53%
<b>Avg cost per Unit</b>	\$ 242	\$ 249	\$ 249	\$ 160	↓ -36%