

## **Achieving High-Level Care and Advancing Toward RWHAP 2030 Goals**

In an evolving landscape of HIV treatment, the Florida Department of Health in Orange County's Sunshine Care Center (SCC) continues to dedicate its efforts in providing comprehensive, high-quality "one-stop shop" model of care. Through implementation of its one-stop-shop model, the SCC is celebrating an unprecedented achievement – its viral load suppression reached 92.3% in 2024, marking an 8.3% increase since 2019. With these remarkable outcomes, the SCC is not only making significant strides in improving the health of its clients, but also taking a pivotal step toward reaching the United Nations 2030 target to end the HIV epidemic.

To maintain its high level of viral load suppression, the SCC utilizes its own performance data to adopts a rigorous approach to quality care which involves the integration of evidence-based practices, continuous monitoring, and routine feedback from the clients it serves. Here's how the SCC ensures that every client receives the best possible care:

1. **Comprehensive Client Monitoring:** Every SCC client has a treatment plan that is tailored to their individual needs, which includes regular viral load tests to track progress.
2. **Continuous Education and Training for Staff:** SCC invests heavily in training its clinicians and staff, ensuring they stay up to date with the latest research and treatment protocols.
3. **Patient Support:** SCC offers robust core and support services, including on-site mental health counseling, an oral health clinic, nutritional therapy, vertical transmission prevention, and adherence counseling. In fact, SCC is the only provider in the Orlando EMA to receive funding from all RWHAP Program Parts (A, B, C, D, and F). Such diversity in funding plays a critical role in helping clients stay committed to their treatment regimens and achieve sustained viral load suppression.
4. **Collaboration with Partners:** The clinic maintains strong partnerships with other healthcare providers, and actively participates in HRSA's Special Projects of National Significance and quality improvement programs hosted by HRSA's Center for Quality Improvement and Innovation. This collaboration ensures that the SCC's approach aligns with best practices and that clients truly benefit from the latest innovations in HIV care.

To learn more about the SCC's 2024 viral load data and the client's it is serving take a glance at their SCC By the Numbers infographic.

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