



# SERVICE SYSTEMS PLANNING & QUALITY COMMITTEE AGENDA

**VIRTUAL: PLEASE KEEP LINES MUTED IF NOT SPEAKING**  
**PHYSICAL: PLEASE SILENCE PHONES AND KEEP USAGE TO A MINIMUM DURING MEETINGS**  
*Only the PWH Representatives need to disclose their HIV status.*  
**ALL MEETINGS ARE AUDIO AND VIDEO RECORDED**

**April 9, 2026**

Heart of Florida United Way  
 1940 Cannery Way, Orlando, FL, 32804

|                |   |  |  |
|----------------|---|--|--|
| <b>1:30 PM</b> | <b>Call to Order</b><br>Welcome, Housekeeping & Introductions<br>Moment of Silence  |  | Paolo Mancini                              |
|                | Vision, Mission, & Core Values<br>Statement of Conflict of Interest<br>Group Agreement<br>Motion Making & Ways to be Heard<br>CFHPC Membership Needs  | <i>Content is in packets. Please review and direct questions to the Chair.</i> | Jules Smith                                |
|                | Approval of Agenda<br>Approval of March 12 <sup>th</sup> Minutes  | <b>Purpose</b><br>Review & Vote  |  |
|                | <b>Open the floor for Public Comment</b> <ul style="list-style-type: none"> <li>You must fill out a public comment request form and give it to Planning Council Support before making a public comment. Forms are located at the sign-in table</li> </ul>                                   |  |  |
| <b>1:40 PM</b> | <b>Unfinished Business</b><br>Surveys <ul style="list-style-type: none"> <li>AAM Surveys</li> <li>Provider Capacity &amp; Capability Survey</li> </ul> Service Standards [ <i>Conflicts Apply</i> ] <ul style="list-style-type: none"> <li>Outpatient Ambulatory Health Services</li> </ul> | Review & Vote  | All Members                                |
|                | <b>Reports</b><br><b>Part A &amp; EHE</b> <ul style="list-style-type: none"> <li>Monthly Expenditures</li> <li>Quarterly Utilization</li> </ul> <b>Part B &amp; GR</b> <ul style="list-style-type: none"> <li>Monthly Expenditures</li> </ul>   | <b>Purpose</b><br>Info Sharing   | Pedro Huertas-Diaz<br><br>Whitney Marshall |

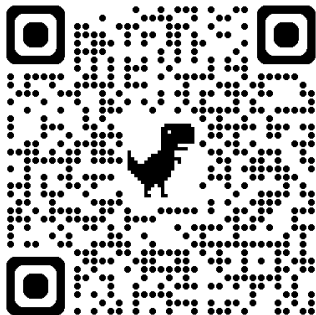
|         |  |   |     |
|---------|--|---|-----|
|         | <ul style="list-style-type: none"> <li>Quarterly Utilization</li> </ul>  |   |     |
| 3:30 PM | <b>New Business</b><br>Integrated Plan & HIV Care Needs Survey Updates<br>CQM Representative Election<br>Leadership Evaluations<br>Service Standard for 30-day Review [ <i>Conflicts Apply</i> ]<br>- <i>Medical Case Management (MCM)</i> | Info Sharing<br><br>Vote<br><br>30-day Review | PCS |
|         | <b>Announcements</b><br><b>Next Committee Meeting: May 14, 2026</b><br>Heart of Florida United Way (1940 Cannery Way, Orlando, FL 32805)   |   |     |
| 4:00 PM | <b>Adjournment</b>   |   |     |

Mission: To improve the quality of life of individuals with HIV by responding to their existing and emerging needs, and to provide educational and behavioral strategies to reduce and prevent the spread of HIV.

**Planning Council Support**

Nishika Stafford: 407-429-2119 - [Nishika.Stafford@hfuw.org](mailto:Nishika.Stafford@hfuw.org)  
Laura Perez: 407-835-0906 - [Laura.Perez@hfuw.org](mailto:Laura.Perez@hfuw.org)  
Whitney Marshall: 407-429-2216 - [Whitney.Marshall@hfuw.org](mailto:Whitney.Marshall@hfuw.org)

CFHPC Website: [www.CentralFloridaHIVPC.com](http://www.CentralFloridaHIVPC.com)  
Orange County Website: [www.ocfl.net/ryanwhite](http://www.ocfl.net/ryanwhite)  
Facebook: [www.facebook.com/CentralFloridaHIVPlanningCouncil](http://www.facebook.com/CentralFloridaHIVPlanningCouncil)  
Instagram: <https://www.instagram.com/cfhpc/?hl=en>



Scan here to view today's meeting documents or visit:

<https://centralfloridahivpc.com/sspq-committee/>