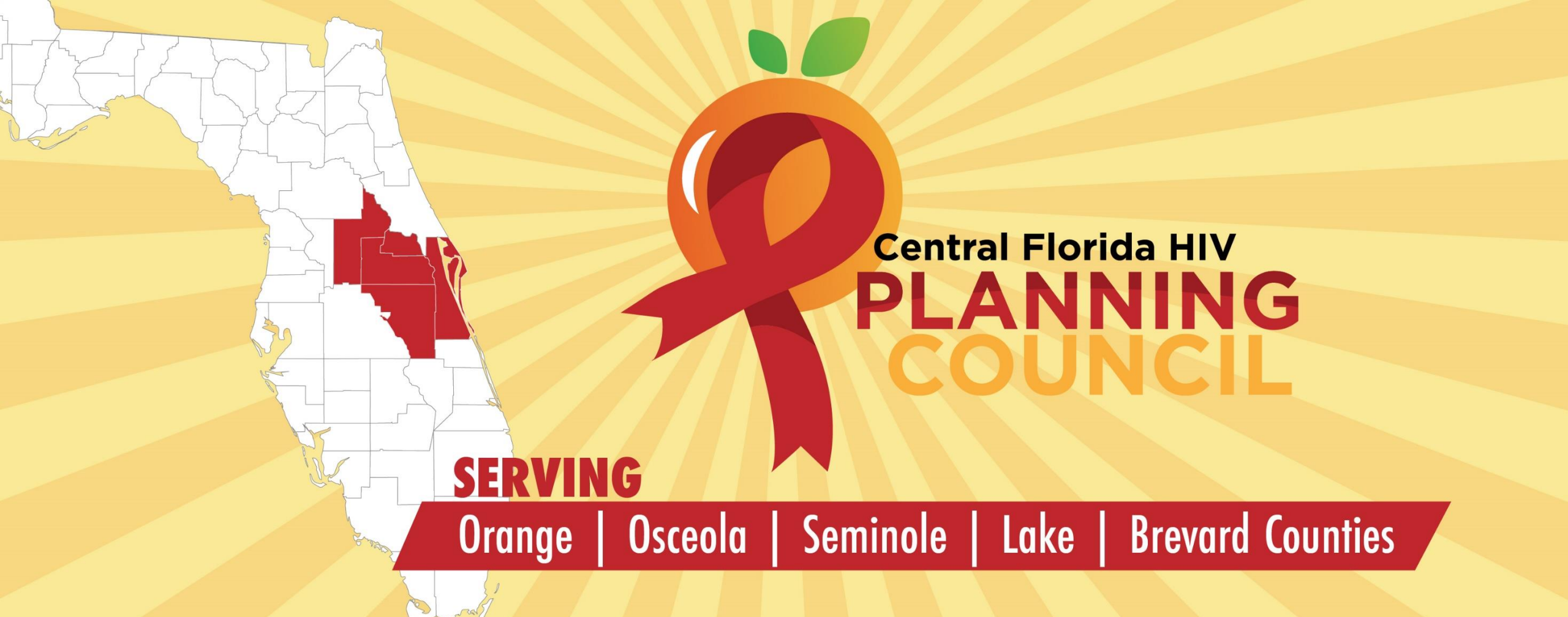




Unmet Need

Prepared for Data Presentation: September 19, 2025

Presented: September 17, 2026

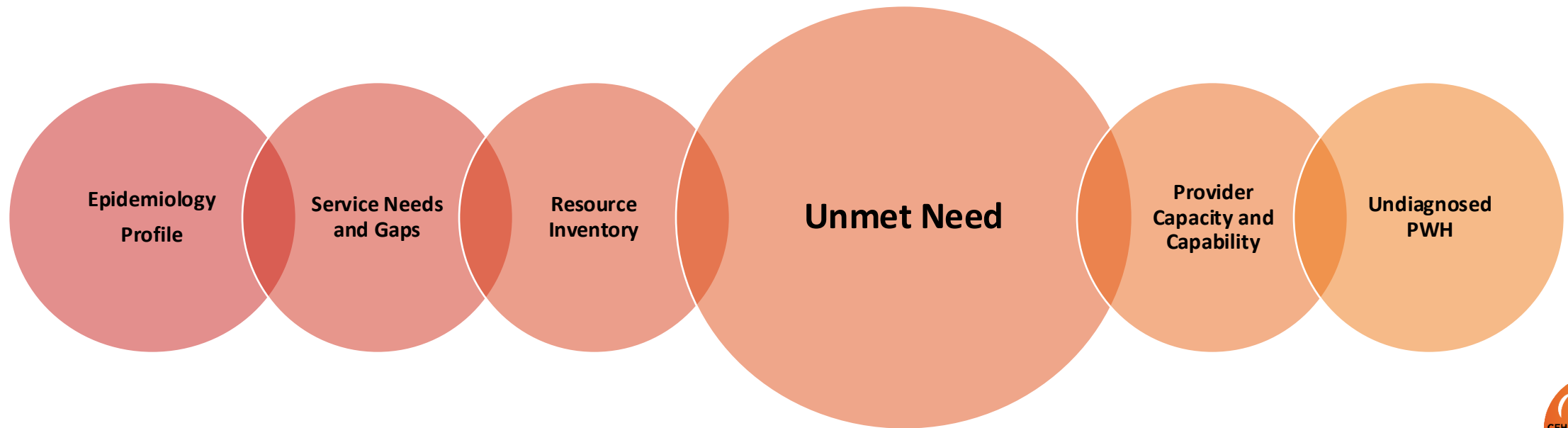


Understanding Unmet Need



What is Unmet Need?

The percentage of individuals with HIV/AIDS who know their HIV status but are not receiving HIV-related primary health care (not “IN CARE”).



How is “IN CARE” defined?

A person with HIV who has had at least ONE of the following documented within the past 12 months:

- Viral load testing
- CD4 T-cell count
- Medical visit
- Prescription



Why is Unmet Need important?

1. “IN CARE” vs. “OUT OF CARE”
2. Availability of HIV primary care
3. Used in the planning process
4. Required by HRSA



IMPORTANT

Unmet Need Protocol



1. eHARS* data are matched with Medicaid, ADAP, and CAREWare
2. **IN CARE** cases are determined using HIV indicators, geographic, demographic, and risk data.
3. Using local resources, we estimate the percent of persons accessing care elsewhere (private care, Medicare, VA, etc.)

**enhanced HIV/AIDS Reporting System (eHARS)*



Estimating with Unmet Need Data

- Unmet Need uses surveillance data to determine who has not recently been in care but is also focused on other measures, including those with **late diagnosed** HIV and those who are **in care but not virally suppressed**.
- These estimates help to identify additional opportunities to increase testing and outreach efforts as well as improve engagement in care.
- Unmet Need provides information on persons with HIV (and specific priority populations) that can inform planning and intervention efforts to improve health outcomes for persons with HIV.



Unmet Need



Unmet Need

In the most recent calendar year, the number of people living with diagnosed HIV infection in the jurisdiction based on most recent known address without any CD4 or VL test result.

*PWH without a CD4 or VL test in the
calendar year*

*Number of people living with diagnosed
HIV in the jurisdiction during the
calendar year*

X 100 = **Unmet Need %**



Orlando Service Area

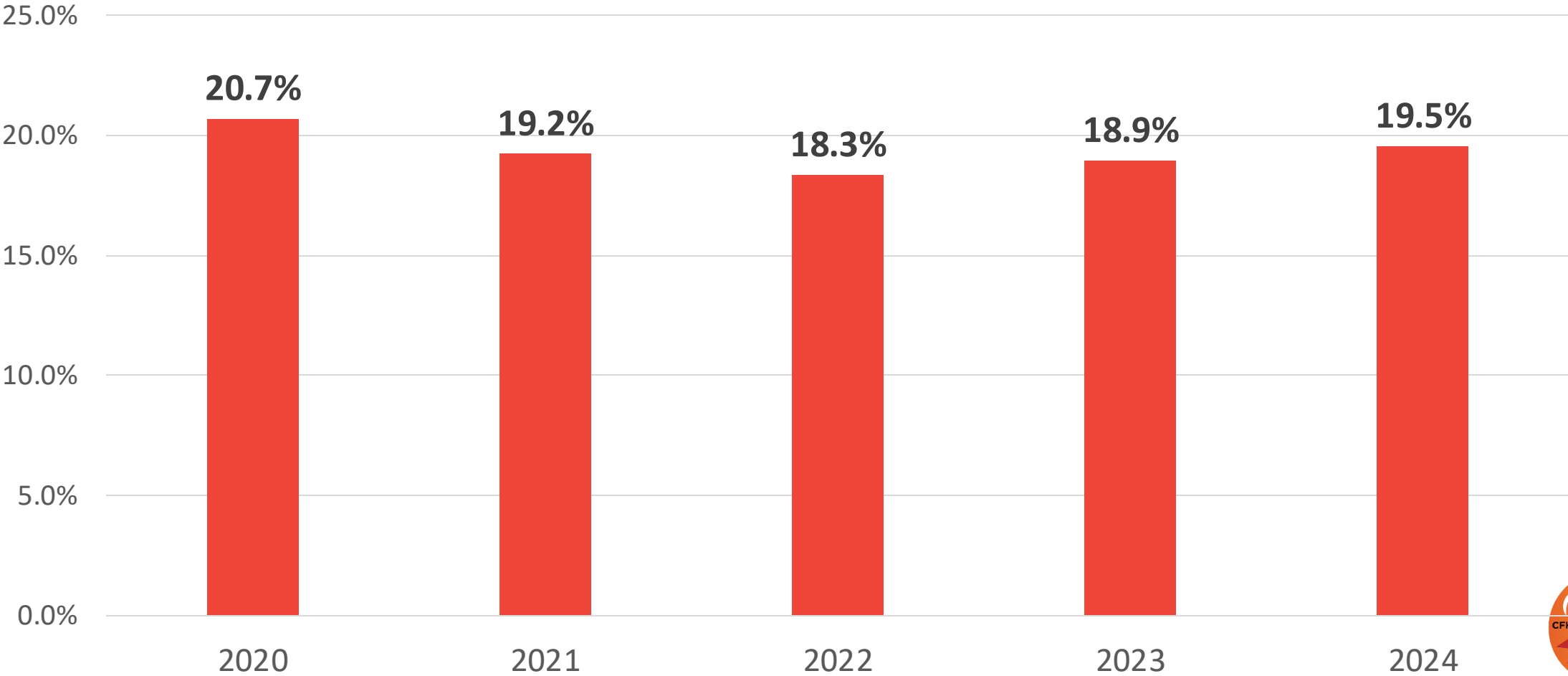
Unmet Need 2024

	Number	Percentage
Unmet need: Number of people living with diagnosed HIV infection in the jurisdiction based on most recent known address without any CD4 test, VL test, medical visit, or filled prescription in the most recent calendar year	3,438	19.5%
Met need (In care): Number of people living with diagnosed HIV infection in the jurisdiction based on most recent known address with a CD4 test, VL test, medical visit, or filled prescription in the most recent calendar year	14,152	80.5%
Prevalence: Number of people living with diagnosed HIV infection in the jurisdiction based on most recent known address who had an HIV diagnosis or any other HIV-related lab data (e.g., CD4, VL, genotype, or HIV test even if already diagnosed) reported to the HIV surveillance program during the most recent five calendar year period	17,590	



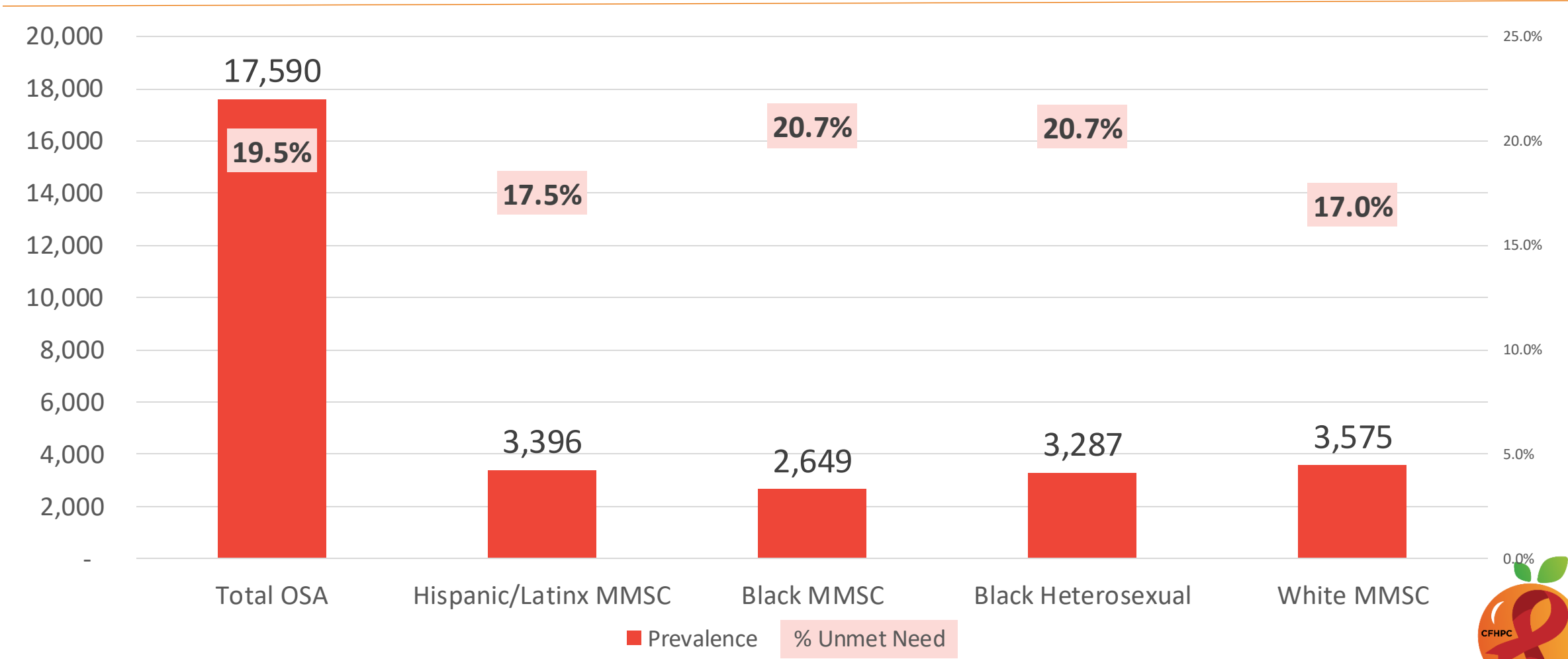
Orlando Service Area

Percentage of PWH with Unmet Need, 2020-2024



Orlando Service Area

Priority Populations Unmet Need, 2024



Summary

Unmet Need

19.5% in the
Orlando
Service Area

N up 2.3%
since 2020

N up 5.5%
since 2023

Black Hetero &
Black MMSC
tied for highest
rate (20.7%)



Late Diagnosed



Late Diagnosed

The percentage of people with late diagnosed HIV (based on first CD4 test or AIDS-defining condition ≤ 3 months after a diagnosis of HIV)

$$\frac{\text{Number of people with late diagnosed HIV}}{\text{Total number of people diagnosed with HIV in the calendar year}} \times 100 = \text{Late Diagnoses \%}$$



Orlando Service Area

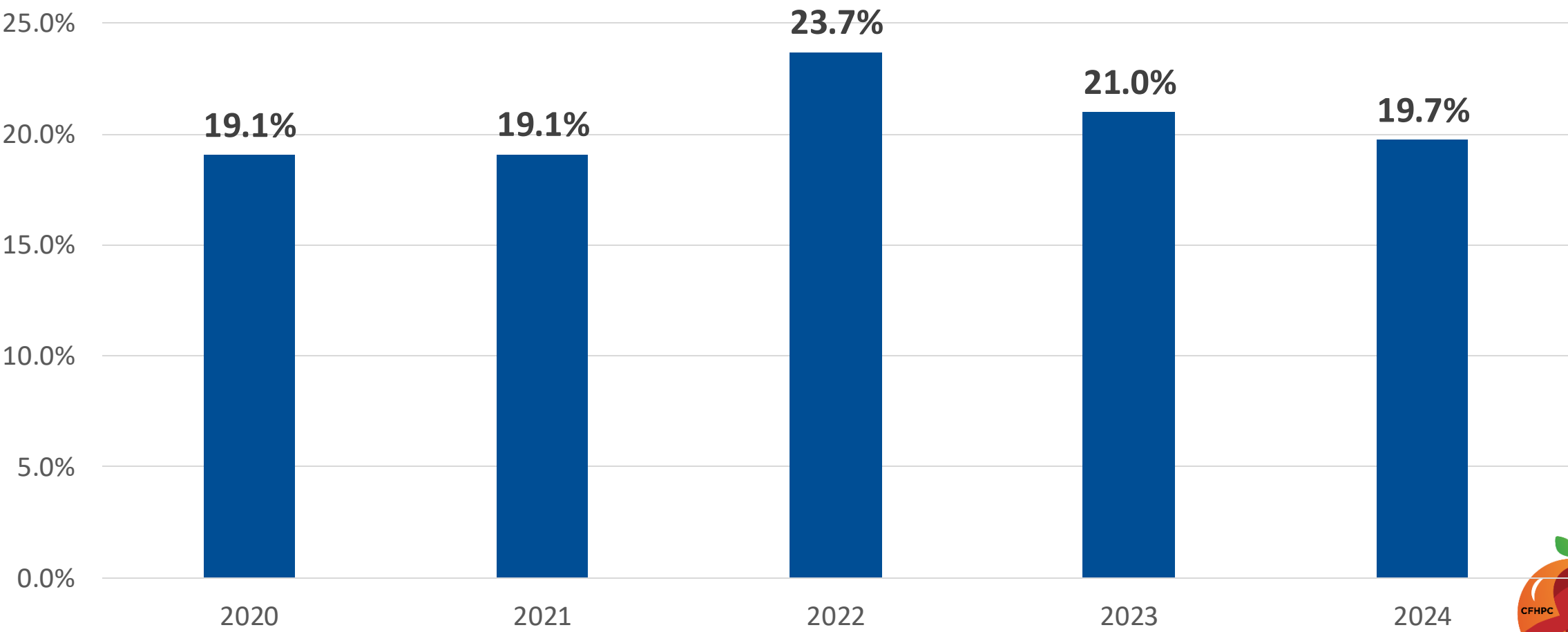
Late Diagnosed, 2024

	Number	Percent
Late diagnosis: Number of people with late diagnosed HIV (based on first CD4 test or AIDS-defining condition $\leq$ 3 months after a diagnosis of HIV)	132	19.7%
New diagnosis (Incidence): Number of people in the jurisdiction with HIV diagnosed based on residence at the time of diagnosis.	669	



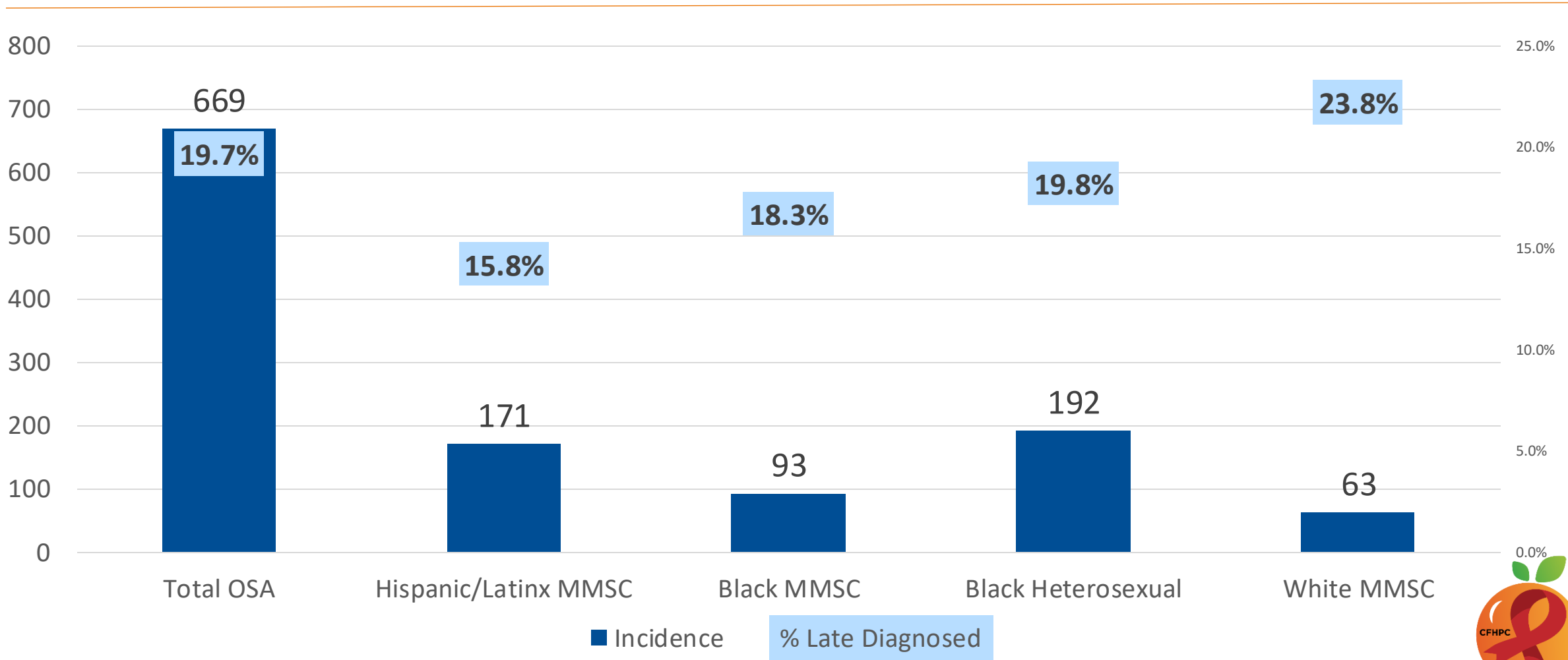
Orlando Service Area

Percentage of PWH Late Diagnosed, 2020-2024



Orlando Service Area

Priority Populations Late Diagnosed, 2024



Summary

Late Diagnoses

19.7% in the
Orlando
Service Area

N up 21.1%
since 2020

N down 8.3%
since 2023

White MMSC
had highest
rate (23.8%)



In Care, Not Virally Suppressed



In Care, Not Virally Suppressed

In the most recent calendar year, the number of people living with diagnosed HIV infection in the jurisdiction who are in care whose most recent viral load test result was ≥ 200 copies/mL.

PWH with recent VL ≥ 200 copies/mL

*Number of PWH in the jurisdiction
during the calendar year who are in
care*

X 100 =

In Care, Not VLS %



Orlando Service Area

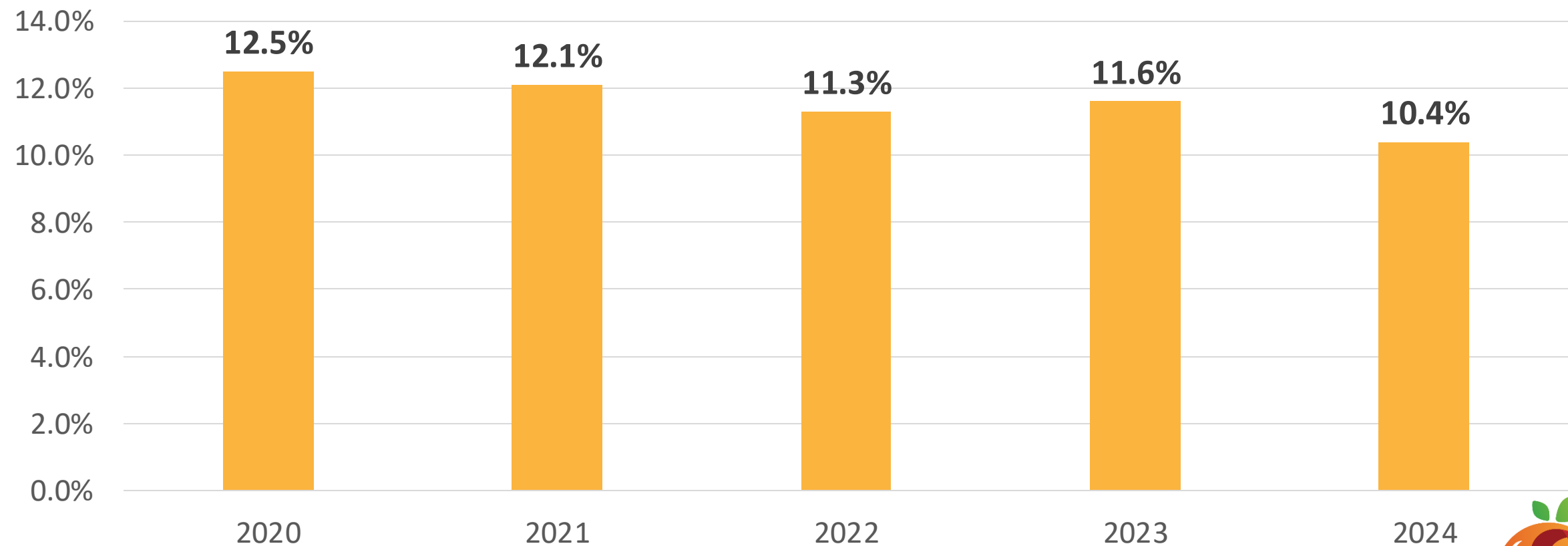
In Care, Not Virally Suppressed 2024

	Number	Percent
In Care, Not Virally Suppressed: Number of people living with diagnosed HIV infection in the jurisdiction who are in care and whose most recent viral load test result was ≥ 200 copies/mL in the most recent calendar year	1,472	10.4%
In Care, Virally Suppressed: Number of people living with diagnosed HIV infection in the jurisdiction who are in care and whose most recent viral load test result was < 200 copies/mL in the most recent calendar year	12,680	89.6%
Total In Care: Number of people living with diagnosed HIV infection in the jurisdiction based on most recent known address with a CD4 test, VL test, medical visit, or filled prescription in the most recent calendar year	14,152	



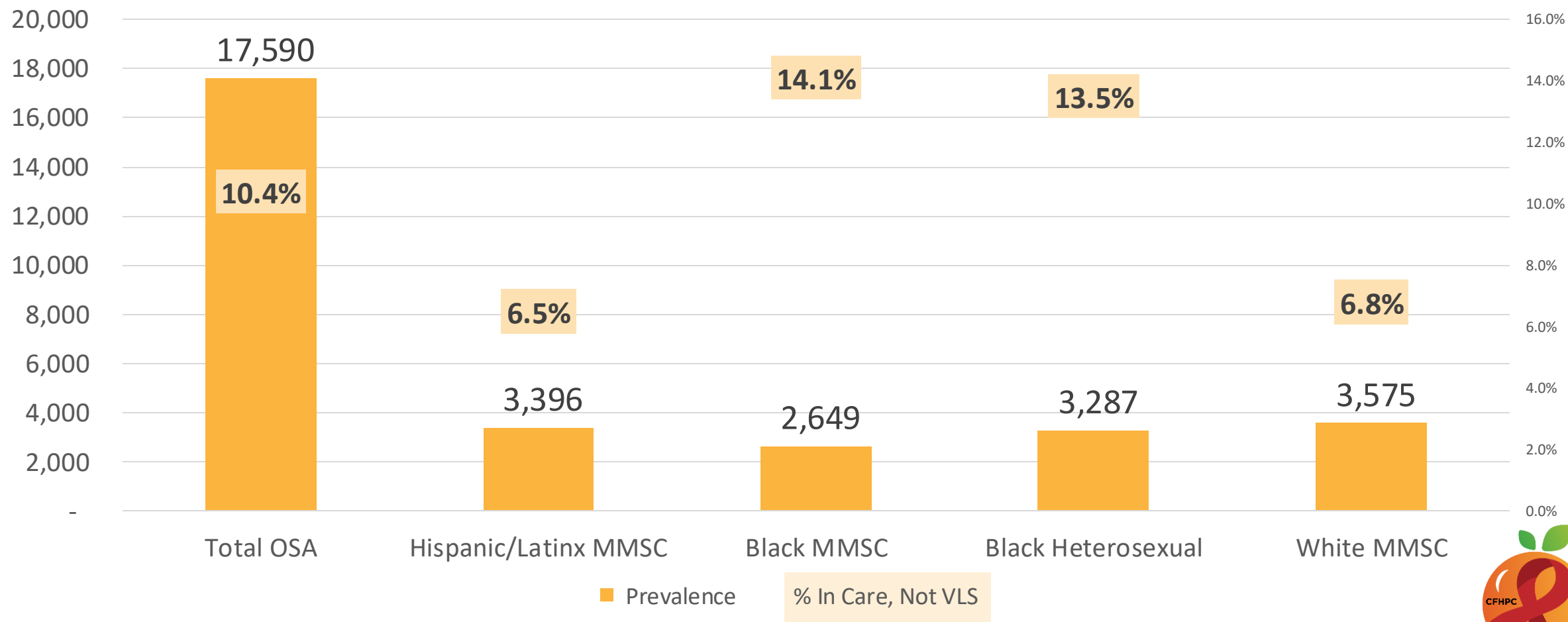
Orlando Service Area

Percentage of PWH In Care, Not Virally Suppressed, 2020-2024



Orlando Service Area

Priority Populations In Care, Not Virally Suppressed, 2024



Summary

In Care, Not Virally Suppressed

10.4% in the
Orlando
Service Area

N down
8.7% since
2020

N down
9.1% since
2023

Black MMSC
had highest
rate (14.1%)

